

9003587

11/09/2016

MY 17 DS

GPOP - Issue Review System

Part Number: 68271367A\$, 68271368A\$, 68271364A\$, 68270657A\$, 68270658A\$, 68270659A\$, 68270661A\$, 68270662A\$, 68270663A\$, 68270664A\$, 68270665A\$, 68104884A\$

Part Description: Rear View Camera

Issue Description: For trucks equipped with rear view camera part number 68274731AD, if it has been brought to the dealership due to a customer complaint of the rear view camera image being too dark or hard to see, or is exhibiting the issue while in for unrelated service, the issue resides in the rear view camera and NOT the radio screen or mirror (depending on vehicle content available), or corresponding wiring. Issues with a fully black screen or a blue screen are separate from this issue and therefore this Tech Tip does not apply. DO NOT replace the radio (part numbers 68271367A\$, 68271368A\$, 68271364A\$, 68270657A\$, 68270658A\$, 68270659A\$, 68270661A\$, 68270662A\$, 68270663A\$, 68270664A\$, or 68270665A\$) or mirror (part number 68104884A\$) to attempt to correct the dark image issue. Updated cameras with part number 68274731AE will correct the complaint. ~

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Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquiries. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.