



Tech Tips

TT 93-16-02

Date: March 25, 2016

2015-2016 eGolf – Charging Cable Removal Tips

Customer is unable to remove the charging cable from the socket. Note: This only applies to 7.2kW chargers, with the DC fast charge connection. Refer to TT 93-15-02. The charging connector may not have been properly unlocked by the vehicle. Check that the following requirements have been met:

- 1) The selector lever is in the P position (showing P in the MFI)
- 2) The unlock button on the fob has been pushed 2x. There is an approximate 10-15 second window to release the charge cable.
- 3) The charging process has been completed or interrupted (attempt to verify by looking at the socket LED).

If the charge connector cannot be removed even though these requirements are met, attempt to perform the emergency unlock procedure for the connector as follows:

- 1) Press and hold the immediate charging button on the charge socket.
- 2) At the same time, press and hold the unlock button the key fob.
- 3) While pressing both buttons, gently wiggle the connector (with the release button on the charger depressed) and attempt to remove the socket.

The steps below are to only be performed by an eGolf technician!

The last resort is too manually release the lock pin using a small pick or similar tool to push the lock pin back into the charge socket until it is flush with the socket housing (Figure 1). At that point, depress the charger release button and remove the cable.

Scan the vehicle for faults, verify wiring to the socket from the J966 control module and depending on diagnosis results, replace the charge socket/cable assembly and JX1 seal kit, the wiring to the J966 or the J966.

Service Information

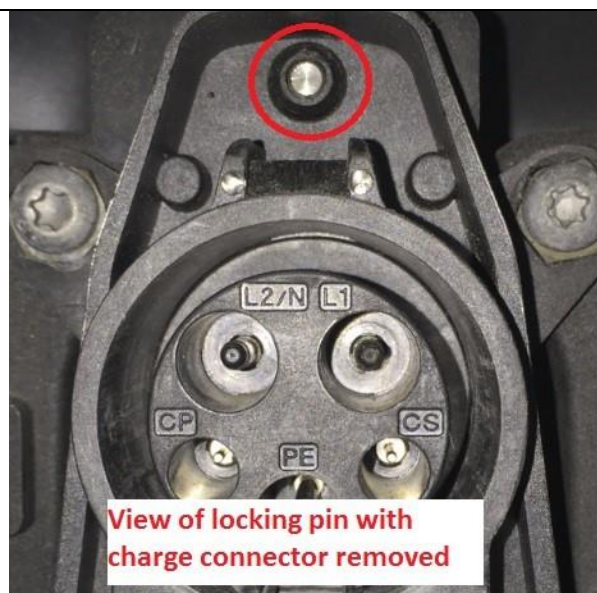


Figure 1



Figure 2