



Volkswagen

Warranty Information

General Communication

Number: VWC-16-03

Subject: 2016 Option 1 Labor Rate Increase Percentage and Launch of Online Option 1 Enrollment Process

Date: Mar. 17, 2016

This document conveys Volkswagen Warranty general information.

2016 Option 1 (CPI-Based) Automatic Labor Rate Increase Percentage

The CPI-U percent increase for the 12 months ended February 2016 reported by the U.S Bureau of Labor Statistics (www.bls.gov) is **1.0%**.

To understand how this information may affect your dealership's future labor rate go to:

WISE > Operations > Dealer Labor Rate Information

Launch of Online Option 1 Enrollment Process

The Option 1 enrollment period is now open and will remain open through **April 30, 2016**.

The new enrollment process allows dealers to view current labor rate information and new labor rate information should Online Option 1 Enrollment be selected. The process is flexible to allow dealers to:

- ▶ Submit an enrollment form online with an electronic signature OR
- ▶ Print and upload a signed form OR
- ▶ Email a form to an authorized dealer representative for electronic signature

Enrollment form submission is available via WISE > Operations > Dealer Labor Rate Information > Submit Option 1 Request: CPI-Based Warranty Labor Rate Increase Enrollment Form

Dealer Labor Rate Options

- ▶ [Display VW Warranty Labor Reimbursement Rate Letter](#)
- ▶ [Submit Option 1 Request: CPI-Based Warranty Labor Rate Increase Enrollment Form](#) ←

The new screen and Dealer Labor Rate Options section are customized based on whether the dealer is currently participating in the Option 1 or the Option 2 Labor Rate Increase Process.

The Option 1 (CPI-Based) Automatic Labor Rate Increase Process represents the most widely-used and accepted industry standard for Dealer warranty labor rate increases.

Benefits to Selecting the Option 1 (CPI-Based) Automatic Labor Rate Increase Process

1. Easy, online, 3-year enrollment process through WISE
2. No repair order paperwork or Labor Rate Survey Form (Market Survey) required
3. Labor rate increases (0 - 4%) occur automatically every June 1

Questions? Please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.