



Parts Bulletin

TITLE:

**Service Campaign A89772: Thermal Expansion Valve (TXV) Replacement
Model Year 2016 XC90 Hybrid T8**

GROUP:
87

CAT/NO:
A89772

REFERENCE BULLETINS:
QB R89772, TJ 31603

CAR MARKET:
United States and Canada

COPY TO / CIRCULATIONS (PLEASE INITIAL):

ISSUE DATE:
2016-05-19

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2016-05-19

**GENERAL
MANAGER**

**PARTS
MANAGER**

**SERVICE
MANAGER**

**SALES
MANAGER**

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“Right first time in Time”

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Volvo Car USA LLC and Volvo Car of Canada Ltd (Volvo) on behalf of Volvo Car Corporation, has decided to launch Service Campaign A89772 on model year 2016 XC90 Hybrid T8 vehicles.

Volvo has identified that Thermal Expansion Valve (TXV) may stick and not allow refrigerant to pass the shut off valve fast enough during opening. This condition can result in no or poor cooling in the passenger compartment, and/or noise from the Air Conditioning Compressor. A Driver Information Module (DIM) message may appear.

The corrective action is to replace the TXV.

Service Campaign A89772 affects 1,087 vehicles in the U.S. and 80 in Canada.

RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS ACTION.

Vehicles in retailer inventory must be upgraded prior to sale.

PLEASE NOTE: Service Campaign A89772 will be in effect until **June 30, 2018** regardless of mileage.

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The following part numbers apply:

Part Number	Description	Qty
983750	cable tie	1
988839	o-ring	3
988844	o-ring	2
988845	o-ring	1
999266	o-ring	1
999267	o-ring	1
31497064	expansion valve	1
31449270	oil AC-compressor	0.1