



Technical Journal

TITLE:

Sensus Connect, radio heard on bluetooth call land-side

REF NO:
TJ 31362

ISSUING DEPARTMENT:
Technical Service

CAR MARKET:
United States and Canada

PARTNER:
3 US 7510 Volvo Car USA

ISSUE DATE:
2016-03-31

STATUS DATE:
2016-05-18

FUNC GROUP:
3930

FUNC DESC:
equipment for entertainment
(radio/TV/VC

Page 1 of 2

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
124							2015-9999		-	201420-999952
134							2015-9999		-	201420-999952
136							2015-9999		-	201420-999952
137							2015-9999		-	201420-999952
138							2015-9999		-	201420-999952
155							2015-9999		-	201420-999952
156							2015-9999		-	201420-999952
157							2015-9999		-	201420-999952

CSC Customer Symptom Codes

Code	Description
FC	Audio other/Other audio problems
7M	Cellular phone/Other party cannot hear/Handsfree
7S	Cellular phone/Other cellular phone problems
FZ	Cellular phone/Other party cannot be heard/Unsure when/at all times
HM	Cellular phone/Other party cannot hear/Unsure when/at all times

VST Operation Number



DTC Diagnostic Trouble Codes

Text

DESCRIPTION:

ANC = Active Noise Control

The vehicle's radio may be heard in the background on the opposite side (land-side) of a call made from a phone connected to Sensus Connect infotainment via Bluetooth.

This happens because the microphone's phantom feed for ANC is picking up this sound.

It is not heard in the vehicle because media/radio audio is muted during the Bluetooth call.

The audio heard may come from either FM, AM, or SiriusXM sources.

SERVICE:

*An improved IHU SW was released for service on 2016w20d1. The same IHU software is scheduled to be introduced into production 2016w23.

*If a customer should present this concern, perform an ICM/IHU Upgrade with VIDA.

Do not replace any components or try to repair this symptom as this is not a hardware failure.

Work is ongoing to develop a software solution to solve this symptom with a scheduled release in December of 2016.

This TJ will be updated when new information is available.

VEHICLE REPORT:

Vehicle Reports may be submitted for case building. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3930.