

# Technical Service Bulletin



## 57 Remote keys with two different finishes, glossy and matte

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Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, TT, Q7	2016 - 2018	All	Audi advanced key

## Condition

The vehicle was delivered with two remote keys that have different exterior finishes. One key has glossy piano black finish with matte chrome detail, and the other key has a completely matte black finish (Figure 1).



**Figure 1.** Matte black remote key (left) and glossy piano black remote key (right).

## Technical Background

- Starting model year 2016 TT vehicles and with model year 2017 Q7 and A4 vehicles, vehicles equipped with Audi advanced key (Kessy) will be delivered with two remote keys that have different exterior finishes.
- Delivering vehicles with two keys that have different finishes is done deliberately. The key with glossy black finish indicates that the vehicle is equipped with Audi advanced key. Vehicles without Audi advanced key are delivered with two matte black finish keys.

## Production Solution

Not applicable.



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## Service

If a replacement key or spare key is needed, note that a glossy key will be sent (even for vehicles without Audi advanced key). The matte finish key cannot be ordered.

## Warranty

This TSB is informational only and not applicable to any Audi warranty.

## Additional Information

All parts and service references provided in this TSB (2042941) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.