

# Technical Service Bulletin



## 57 Emergency spare key missing at delivery

57 16 23 2041396/2 March 17, 2016. Supersedes Technical Service Bulletin Group 57 number 15-11 dated July 20, 2015 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, Q7, TT	2016 - 2018	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header data (Added models and model years) Revised <i>Technical Background</i> (Added information)
1	7/20/2015	Initial publication

The plastic emergency spare key was not delivered with the vehicle.

## Technical Background

From model year 2016, the plastic emergency spare key (Figure 1) is no longer part of the standard equipment for vehicles with the newest keyless remote design.

Keyless entry is standard on all new Audi models, and the metal key in the remote (key fob) is considered the emergency key for accessing the vehicle.



Figure 1. Plastic emergency spare key.

## Production Solution

Not applicable.

## Service

Explain to the customer that the plastic emergency spare key is no longer part of the standard equipment. If the customer would like one, the part can be ordered separately (see ETKA for part number).

## Warranty

This TSB is informational only and not applicable to any Audi warranty.

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## Additional Information

All parts and service references provided in this TSB (2041396) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.