



WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor, and Warranty Claims
Administrator

NO: D-16-04

DATE: January 30, 2016

SUBJECT: Automatic Labor Rate Increase
(ALRI) 2016

FOR: All U.S. Dealers
All U. S Business Centers

PURPOSE:

To communicate the Automatic Labor Rate Increase (ALRI) 2016 plan for eligible dealers.

TIMING:

The ALRI rate increase for eligible dealers will be effective for claims involving repairs completed on or after February 1, 2016.

Eligible dealers will be sent a dealer communication via COMDASH communicating their specific ALRI the week of January 25th, 2016.

ACTION:

On or after February 1, 2016, to verify your new labor rate go to *DealerCONNECT > Service > Warranty Administration > Dealer Service Profile*. Follow the steps below:

- Click on the "Rates" tab
- Scroll down and locate "LBODY - LABOR RATE – BODY" and "LMECH - LABOR RATE – MECHANICAL"
- Scroll across and under the "From" column the date should be "February 1, 2016"
- Under the "To" column the date should be "December 31, 9999"

Please ensure your Dealership's Management System (DMS) has been updated to reflect the labor rate adjustment. Update your DMS system with the new labor rate to minimize the possibility for claim calculation rejects.

Dealers who have requested a manual rate adjustment from February 2, 2015 through January 31, 2016 are not eligible for an ALRI benefit in 2016.

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FIAT USA LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

