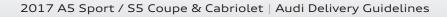
2017

## A5 Sport /S5 Coupe & Cabriolet



## Audi Delivery Guidelines

Client	Stock No.	Delivery Date
	VIN	
Delivery Inspection		
☐ Ensure that final vehicle quality inspection	is completed	Repair all defects prior to customer delivery
☐ Inspect exterior for damage, dings, dents and surface scratches ☐ Verify that vehicle is equipped as specified and that all accessories have been installed		☐ Ensure that customer has requested activation of Audi connect®; activate Audi connect® prior to customer arrival at MyAudiconnect.com. Only if Audi connect "Request to Initiate Services" and Terms & Conditions have been signed. Applies only to vehicles equipped with Audi connect® USA only
☐ Check interior for cleanliness, grease marks and damage ☐ Check that floor mats are locked in place		
Customer Priority Topics		
How long would the client like to spend on to	pics today?	
1		
2		
3		
Priorities  Audio System  BLUETOOTH mobile phone pairing  Driver assistance features  Media device ports		<ul><li>Navigation</li><li>Seat fitting</li><li>Set-it and forget-it</li><li>Voice controls</li></ul>
Exterior		Driver Controls (continued)
Advise the customer to use only oil that m	eets Audi standards	☐ Trunk open & close
☐ Spare tire ☐ Tool kit with jack		Power windows: Power retention until front door is opened, one-touch up/down operation for all windows, pinch protectio for all windows
Interior		Sunroof with sunshade, power tilt and slide features
Driver Controls		Auto-dimming rear view mirror with digital compass
Instrument cluster, driver information systems wheel controls.	tems, and steering	$\hfill\Box$ Garage door opener (HomeLink®) 3-channel remote transmitter in overhead console
Demonstrate how to operate exterior light	:S	☐ Electric rear window defogger w/ automatic timed shut off
Demonstrate how to operate externor light:		feature
Automatic climate control	-	Steering
Power outlets		Demonstrate the multifunction steering wheel
Glove box		☐ Tilt and telescopic adjustable steering column
_ 5.5.6 56%		— The and refescopic adjustable steering column





Client		
Seating	Infotainment (continued)	
☐ Demonstrate how to adust the seats	☐ Audi smartphone integration: Apple® CarPlay and Google™	
☐ Heated front seats (three-step)	Android Auto integration	
Split folding rear seats	Audi connect® with six-month trial subscription	
☐ "Passenger Side Airbag Off" light	Explain Wi-Fi® hotspot capabilities	
Lower Anchors & Tethers for Children (LATCH) provisions in rear seats (Coupe only)	Explain the Nav-Data-Update process via the customer's MyAudi account	
Lower anchors for child seats in rear seats (Cabriolet only)	Show how to manually set the clock, daylight savings time and time zone	
Owner's Documents	Orientation Drive	
$\hfill \square$ Owner's manual, MMI® manual and other manuals as equipped	Vehicle Systems	
☐ Take the Quick Questions & Answers Guide from the glove box, open it, and demonstrate how to use it with the customer	☐ Electromechanical parking brake	
Explain the "text to phone" features for viewing tutorials on a	☐ Tire pressure monitoring system (TPMS)	
smartphone or at the Audi Technology website: www.auditech- nology.com	Suspension	
☐ Tire Warranty Booklet: Explain coverage from tire manufacturer	☐ Electronic Dampening control (Audi drive select)	
☐ Warranty & Maintenance Booklet (stamp to confirm PDI was	Driver Assistance	
completed): Adhere "vehicle identification label" from the vehicle trunk to the inside cover of the Warranty & Maintenance	☐ Audi advanced key - keyless start, stop and entry	
Booklet prior to delivery	Explain the windshield wiper and washer functions	
Review the recommended maintenance schedule. Explain the	Parking system plus w/ rear view camera	
importance of getting the Warranty & Maintenance Booklet stamped for each maintenance performed	Cruise control with coast, resume and accelerate features	
Lemon Law Rights Booklet or Lemon Law Notice as required by	☐ Adaptive cruise control with Audi pre sense® front	
law	☐ Audi drive select	
☐ Provide Audi Care information	☐ Audi side assist	
☐ Help customer program the 24-hour Roadside Assistance number into their phone: 1-800-411-9988	Cabriolet	
Yufahainan an	Power convertible roof (operable at speeds up to 31 mph)	
Infotainment	(Cabriolet only)	
Review the MMI® controls and basic functionality	Windbreaker attaches over rear seats, stores in trunk (Cabriolet only)	
Audi sound system	•	
Audi Music Interface	Wrap up	
☐ Bang & Olufsen® sound system	End the orientation drive in the service write-up area	
MMI® navigation plus	Tour the service department and introduce the customer to the	
SD card slots	Service Manager and Service Consultant	
SiriusXM® Satellite Radio with 90-day trial subscription (if equipped)	Set up first service appointment	
SiriusXM® Traffic w/ 4-year subscription	Ask the customer if you can program the service department's phone number into their phone	
☐ HD Radio™ Technology	Ask the customer if they would like to have the Audi Technologist phone number added to their phone contacts: 1-855-750-TECH (8324)	
Demonstrate the scanning, tuning, and seek functions, as well as how to save favorites		
☐ Voice control		
☐ BLUETOOTH® wireless technology & streaming audio for compatible devices		

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## 2017 A5 Sport / S5 Coupe & Cabriolet $\mid$ Audi Delivery Guidelines

Client			
Audi Brand Specialist			
I certify that all operations have I Quality Standards.	een completed and this vehicle has bee	en prepared in accordance with Audi Procedures and	
Audi Brand Specialist Signature		Date	
Would you like to schedule a Secon	d Delivery?		
∏Yes		□No	
Date	Time		
By signing, I confirm all items in tl	is checklist have been thoroughly revi	ewed with me and the statements below are true.	
<ul> <li>Vehicle is clean and free of probler</li> <li>Received all keys and owner's doct</li> <li>Satisfied with features and contro</li> </ul>	mentation		
Customer Signature			