Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-16-07

Subject: Use of Damage Code 0030: "Optical Defects, Scratches, Chrome Peeling"

Date: Dec 5, 2016

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective: January 1, 2017

To improve product quality, **section *3.2.1.4 Repair Number*** of the Audi Warranty Policies and Procedures Manual is revised to add that Audi Warranty requires supporting photographs for repairs coded to Damage Code 0030. Damage Code 0030 is reserved for optical defects, scratches, and chrome peeling only. Supporting photographs must be uploaded to Doc-IT in Audi Warranty Online.

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or AudiWarranty@audi.com.

Information in this bulletin is Warranty policy. All warranty claims must be submitted in accordance with the most recent edition of the Audi Warranty Policies and Procedures Manual. Claims are subject to review and/or audit by Audi Warranty.

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