



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-16-06

Subject: 30-Day Time Limit to File Warranty Claims

Date: Dec 01, 2016

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective: January 1, 2017

The time limits to file a warranty claim are explained in section 3.2.2 of the Audi Warranty Policies and Procedures Manual.

Claims for normal repair/service work must be entered within 30 days from the date of the repair. Claims for batteries replaced during the “48 hour” battery test must be entered within 15 days from the date of the test, and claims for batteries replaced after the initial “48 hour” test must be entered within 30 days from the date of the test.

Beginning January 1, 2017, submissions of claims older than 30 days will be rejected, with the exception of resubmission cases.

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or AudiWarranty@audi.com.

Information in this bulletin is Warranty policy. All warranty claims must be submitted in accordance with the most recent edition of the Audi Warranty Policies and Procedures Manual. Claims are subject to review and/or audit by Audi Warranty.