



**NUMBER:** 23-002-16

**GROUP:** Body

**DATE:** January 21, 2016

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**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-009. ALL APPLICABLE SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE SOLD VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

***SUBJECT:***

Left Rear Door Seal Adhesive

***OVERVIEW:***

This bulletin involves the replacement of the left rear door.

***MODELS:***

2016 (DJ) RAM 2500 Pickup

**NOTE: This bulletin applies to vehicles within the following markets/countries:  
NAFTA**

**NOTE: This bulletin applies to one vehicle built on December 10, 2015 (MDH 1210XX).**

***SYMPTOM/CONDITION:***

The left rear door may have a poor seam seal adhesion.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

***PARTS REQUIRED:***

Qty.	Part No.	Description
1	04589873AB	Door, Rear, LT

MATL	Paint Material Allowance — See LOP for material allowance
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**REPAIR PROCEDURE:**

1. Remove the left rear door from the vehicle. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info > 23 - Body > Doors - Rear > DOOR, Rear > Removal.
2. Transfer all hardware, components and devices from the existing door to the replacement door assembly.
3. Install the replacement left rear door assembly. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info > 23 - Body > Doors - Rear > DOOR, Rear > Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

This repair will not require digital imaging preauthorization.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
23-85-54-91	**Door Assembly, Left Rear - Replace** Includes Transfer of Door Hardware, Glass and Trim (1 - Semi-Skilled)	12 - Body Repair	2.0 Hrs.
23-85-54-59	**Panel, Rear Door Shell - Refinish Material Allowance \$94.49 Includes Paint Prep Labor Time** (1 - Semi-Skilled)	12 - Body Repair	2.9 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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