

1/20/16

MY12, 13, 14, 15

DJ, DS

## GPOP - Issue Review System

**Part Number:** 1NN14DX9A\$, 1NN14HL1A\$, 1WF78GTVA\$, 1WF78XDVA\$, 5LT86XDVA\$,  
5NB15DX9A\$, 5RQ83DX9A\$, 5NB15LA8A\$, 5NB15LU7A\$, 5NB13DX9A\$,  
5NB13LA8A\$, 5NB13LU7A\$

**Part Description:** FLOOR CONSOLE ASSEMBLY

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**Issue Description:** Please call Mike Wicker on cell (248) 821-9350 regarding Center Floor Console Armrest Lid not latching properly. If you don't receive a response within 20 minutes, then continue with normal repair procedure.~

Please follow this procedure to resolve Center Floor Console noise (e.g. ticking, buzz, squeak, rattle):~

1) Remove tape/film from the Center Floor Console latching surfaces within the Armrest Lid {upper compartment} & bezel and Storage Bin {lower compartment} latch & bezel surfaces).~

2) Apply interior cleaner onto cloth to remove the tape/film adhesive from the plastic latch & bezel and Storage Bin & Armrest Lid contact surfaces.~

Verify problem is resolved.

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Contact us at [CAGRIS@Chrysler.com](mailto:CAGRIS@Chrysler.com) for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.

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