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IMPORTANT WARRANTY INFORMATION

REF **16-042**

Effective 12/26/2016

Release 12/26/2016

SUBJECT TBB - Pre-Delivery Inspection Increase for Compressed Natural Gas Engines

❖ TBB PDI Increase

After a careful review of data from a network-requested time study, DTNA is pleased to announce an increase to pre-delivery inspection (PDI) reimbursement for Thomas Built Bus (TBB) units with compressed natural gas (CNG) engines. For PDIs performed on or after July 1, 2016, the Standard Repair Time (SRT) for TBB units with CNG engines is increasing by one (1) hour; the updated SRT, 958-6010A, is now six (6) hours.

❖ Claim Guidelines for the New PDI Time

To be reimbursed for the updated SRT:

- Use TBB's updated PDI Form (WAR402)
 - Form modifications include the addition of tasks in a new *CNG Fuel System* row in Section A (Underside)
- File a *PDI* type claim
 - OWL will automatically apply the revised SRT to eligible units
 - CNG engines can currently be spec'd on Type C (C2) and Type D (HDX) units

TBB PDI times for non-CNG units remain unchanged. TBB's revised PDI Form (WAR402) is available for immediate use and can be accessed via DTNAConnect > Warranty Literature > Other Warranty Documents > See More > [Forms](#).

❖ Reimbursement for Previously Filed Claims

If the PDI on an eligible TBB unit was performed on or after July 1, 2016, and the associated claim was reimbursed for the old PDI time, service locations can submit another claim for the additional hour. Follow the guidelines below when creating the new claim:

- File a *Warranty* type claim
- Information that must match the original PDI claim: repair order, failure date, repair date, and distance
- Use *Component* code, T99-999-065, but no primary failed part
- Provide the original PDI claim number in the *Repair Details* field
- *Generic* type labor should automatically populate but **1.0 hours must be manually entered**
- Do not add parts to the claim

Claims for the additional hour must be filed within 90 days of the release of this letter.

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version online: Important Warranty Information Letters are available at DTNAConnect > Warranty Lit > Warranty Letters

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