

FLA COE
FLB COE
FLD Conventional
Business Class
FLC 112 Conventional

Century Class Conventional
Argosy COE
Cargo
Columbia
122SD and Coronado

Business Class M2
Cascadia
108SD/114SD
> New Cascadia

**Freightliner
Service Bulletin**

Service documentation for New Cascadia vehicles is available on DTNAConnect, and is accessed by using either the Vehicle Info icon, or the Technical Literature portlet in the lower right-hand corner of the page. See [Fig. 1](#).

IMPORTANT: Please note that New Cascadia service information is not available through ServicePro.

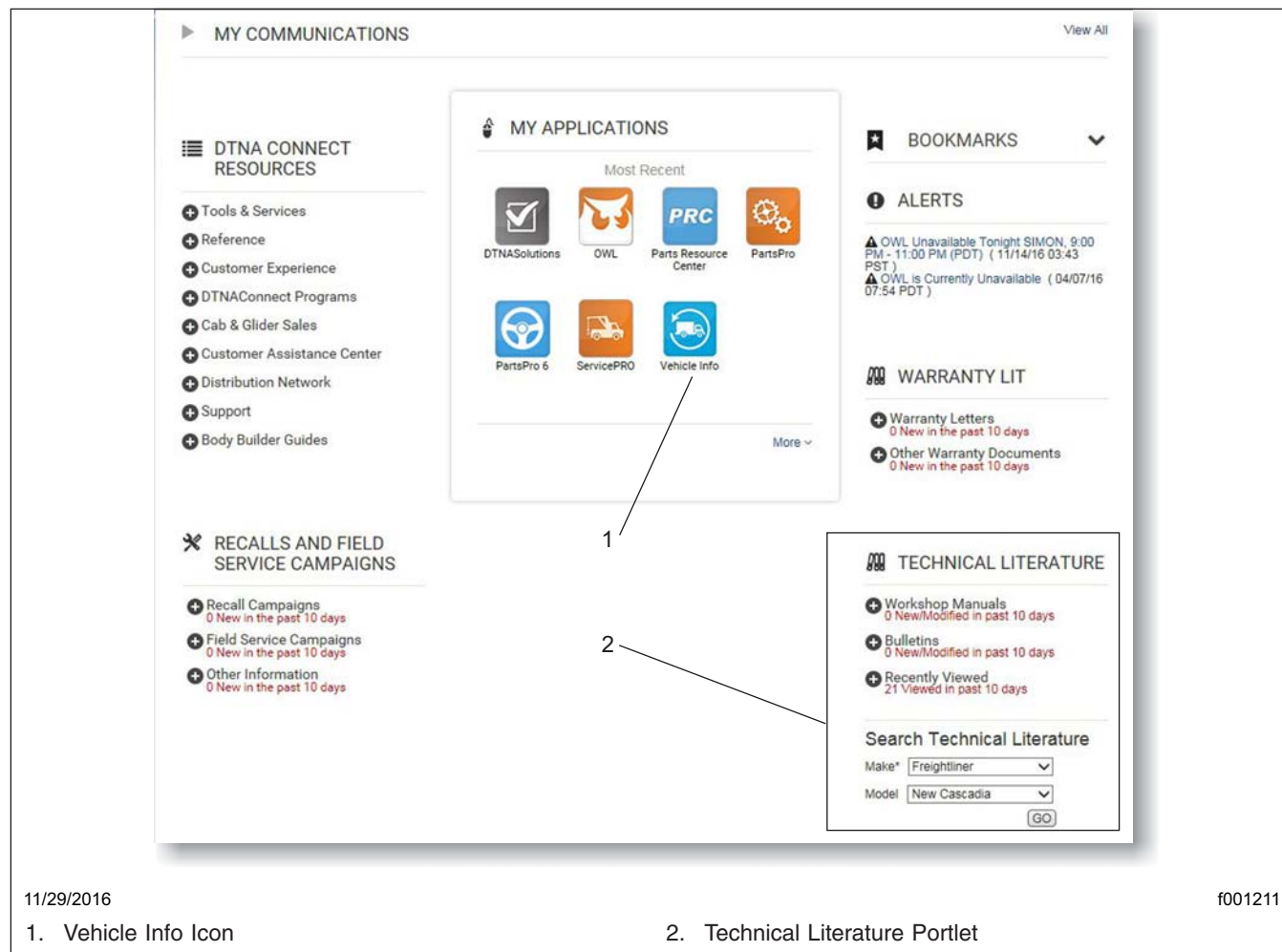


Fig. 1, DTNA Connect Home Page

Searching by Serial Number

To search by serial number, click on the Vehicle Info icon and enter the six digit serial number. The Vehicle Information window will open, then click on the Vehicle Literature tab to see a list of applicable service documentation. See [Fig. 2](#).

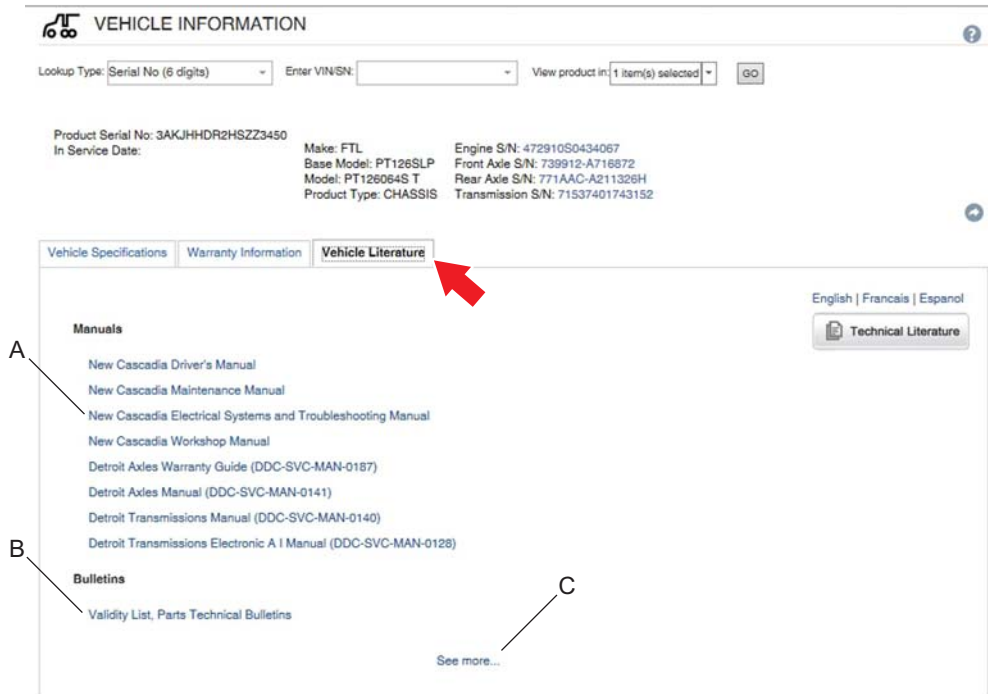
NOTE: : At the time of writing this bulletin there is only one published bulletin available for New Cascadia vehicles. If the serial number was for another model the list would be more extensive.

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- A. Click on a manual title to open.
- B. Click on a bulletin to open.
- C. Click on "See more" for a complete list of bulletins applicable to the serial number.

Fig. 2, Vehicle Literature Tab

Searching Without a Serial Number

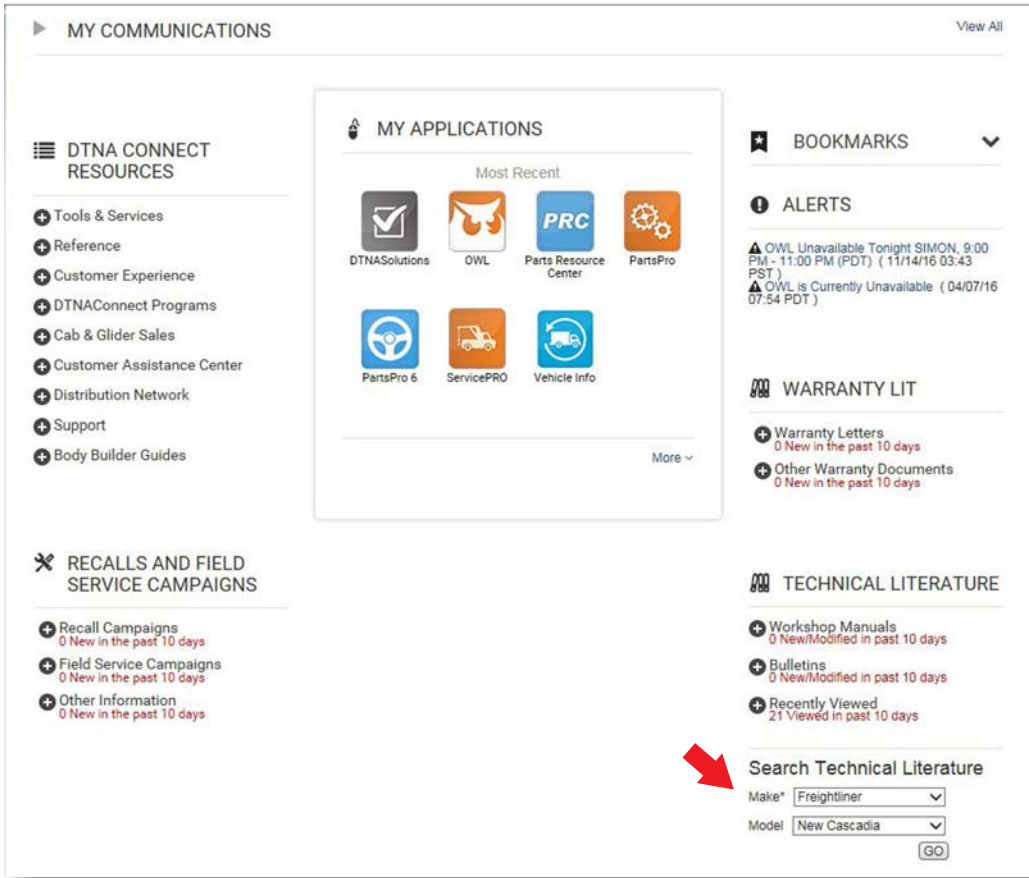
To search for New Cascadia technical literature without using a serial number, use the Technical Literature portlet at the bottom right-hand corner of the DTNAConnect home page. (It may be necessary to scroll down to see it.) See [Fig. 3](#).

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The screenshot displays the DTNA Connect Resources interface. On the left, a sidebar lists various resources like Tools & Services, Reference, and Customer Experience. The main content area is divided into sections: MY APPLICATIONS (with icons for DTNAsolutions, OWL, PRC, PartsPro, PartsPro 6, ServicePRO, and Vehicle Info), MY COMMUNICATIONS, and a search section for Technical Literature. The search section includes filters for Make (Freightliner) and Model (New Cascadia), with a red arrow pointing to the GO button. Other sections include Alerts, Warranty Lit, and Recalls and Field Service Campaigns.

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Fig. 3, Technical Literature Search for New Cascadia

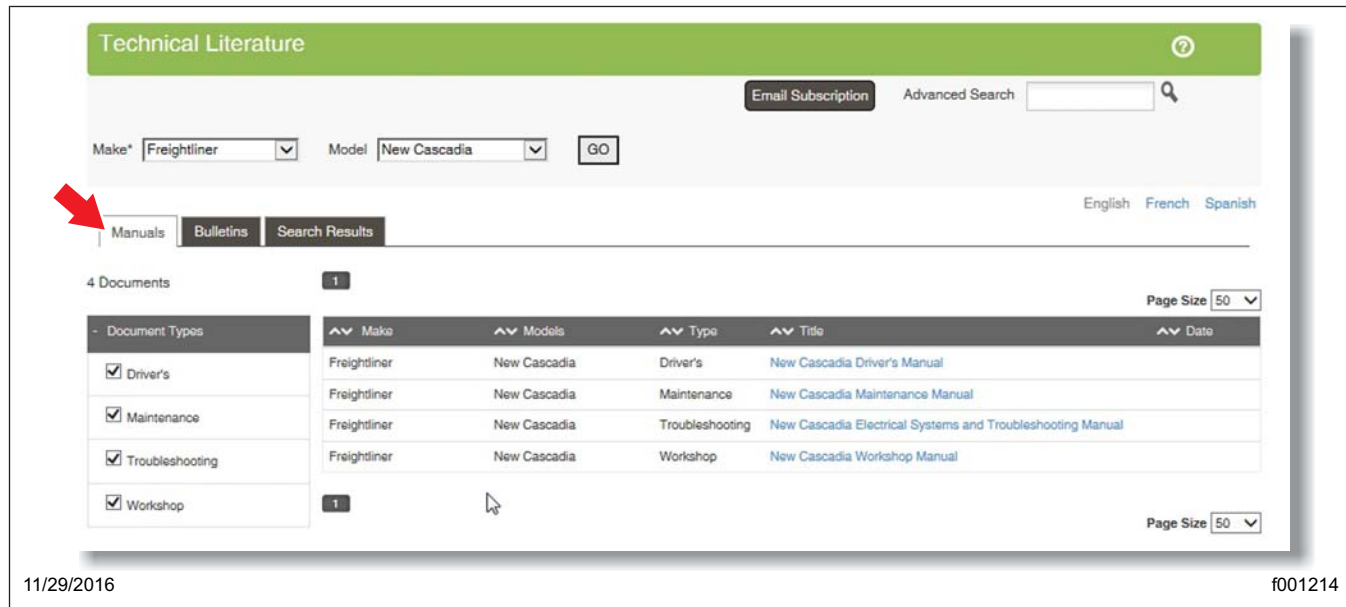
Narrow the search by selecting the Make and Model, then click GO. The screen will refresh with a list of manuals. See [Fig. 4](#).

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Technical Literature

Email Subscription Advanced Search

Make* Model

English French Spanish

Manuals Bulletins Search Results

4 Documents

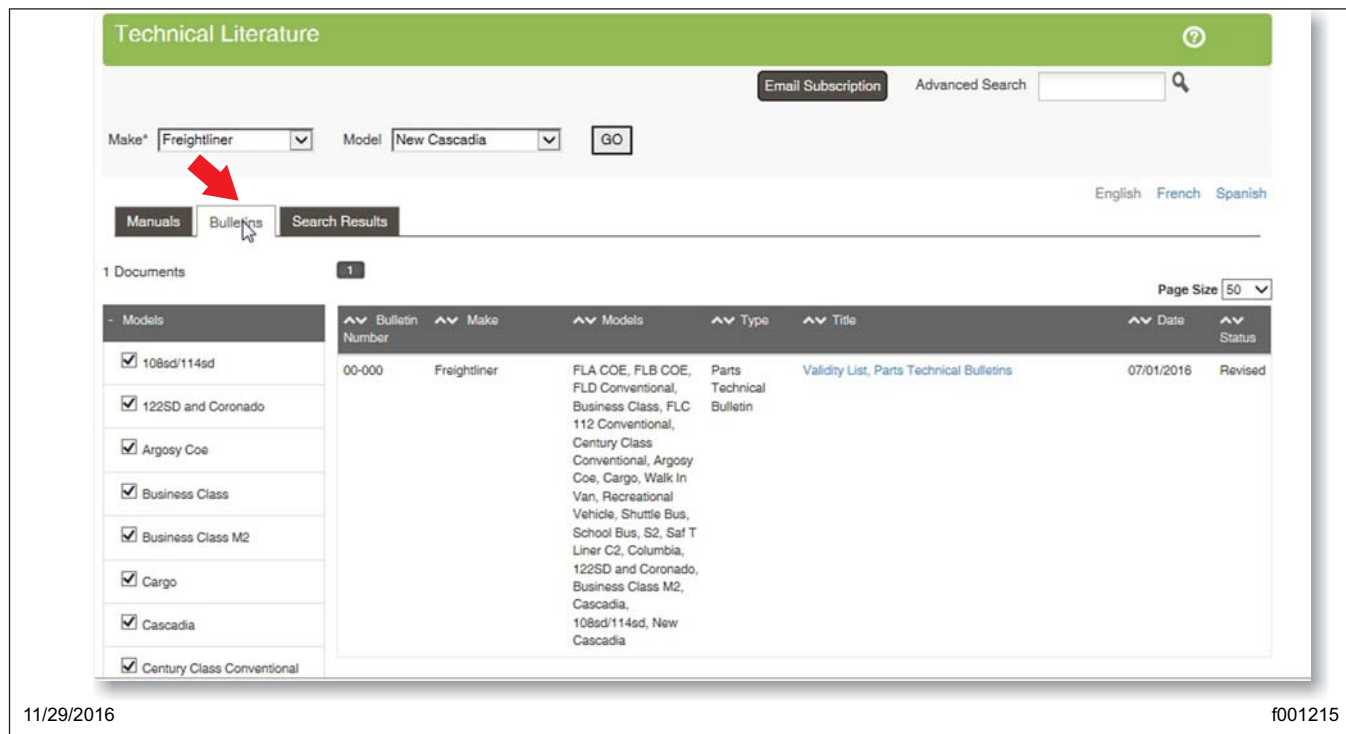
Document Types	Make	Models	Type	Title	Date
☒ Driver's	Freightliner	New Cascadia	Driver's	New Cascadia Driver's Manual	
☒ Maintenance	Freightliner	New Cascadia	Maintenance	New Cascadia Maintenance Manual	
☒ Troubleshooting	Freightliner	New Cascadia	Troubleshooting	New Cascadia Electrical Systems and Troubleshooting Manual	
☒ Workshop	Freightliner	New Cascadia	Workshop	New Cascadia Workshop Manual	

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Fig. 4, Manuals Tab

Select the Bulletins tab to see a list of bulletins that match the make and model. See [Fig. 5](#).



Technical Literature

Email Subscription Advanced Search

Make* Model

English French Spanish

Manuals **Bulletins** Search Results

1 Documents

Models	Bulletin Number	Make	Models	Type	Title	Date	Status
☒ 108sd/114sd	00-000	Freightliner	FLA COE, FLB COE, FLD Conventional, Business Class, FLC 112 Conventional, Century Class Conventional, Argosy COE, Cargo, Walk In Van, Recreational Vehicle, Shuttle Bus, School Bus, S2, Saf T Liner C2, Columbia, 122SD and Coronado, Business Class M2, Cascadia, 108sd/114sd, New Cascadia	Parts Technical Bulletin	Validity List, Parts Technical Bulletins	07/01/2016	Revised

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Fig. 5, Bulletins Tab

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Freightliner
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Printing

Create paper copies by clicking on the Print function icon. See [Fig. 6](#).

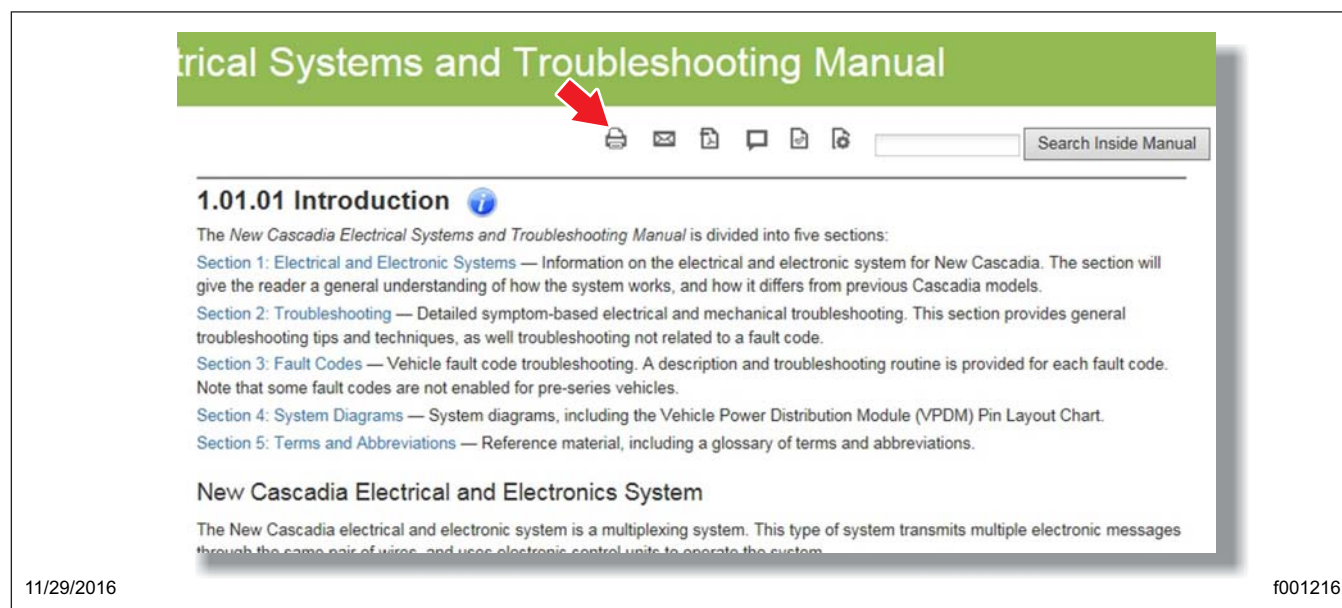


Fig. 6, Print Icon

Saving Files

NOTE: PDFs of the New Cascadia service documents are not available in the service portlet for downloading.

To save a document to your hard drive follow one of the following methods, depending on your operating system.

- For Internet Explorer, in Windows 10, there is a 'Print to PDF' option available.
- For Internet Explorer, in Windows 7, DTNA users should see 'Free PDF' under Select Printer. See [Fig. 7](#). Users who do not see this option available, can go to the DTNA Download Center under the "Support" drop down on the DTNAConnect home page, and use the link to download FreePDF from there. See [Fig. 8](#)

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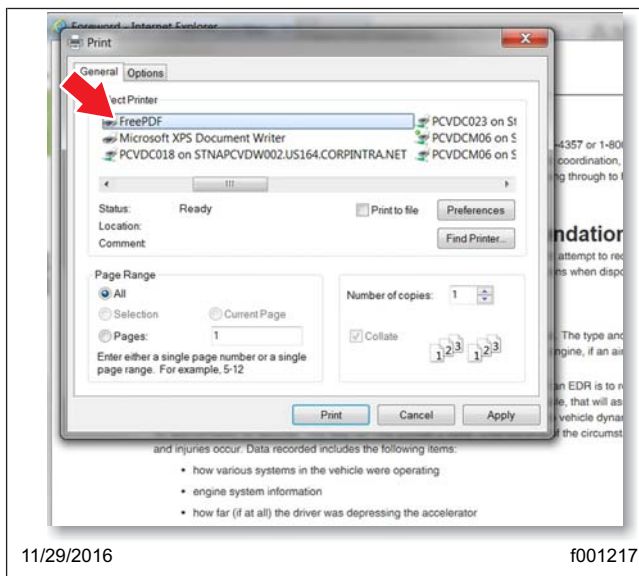


Fig. 7, Print to PDF

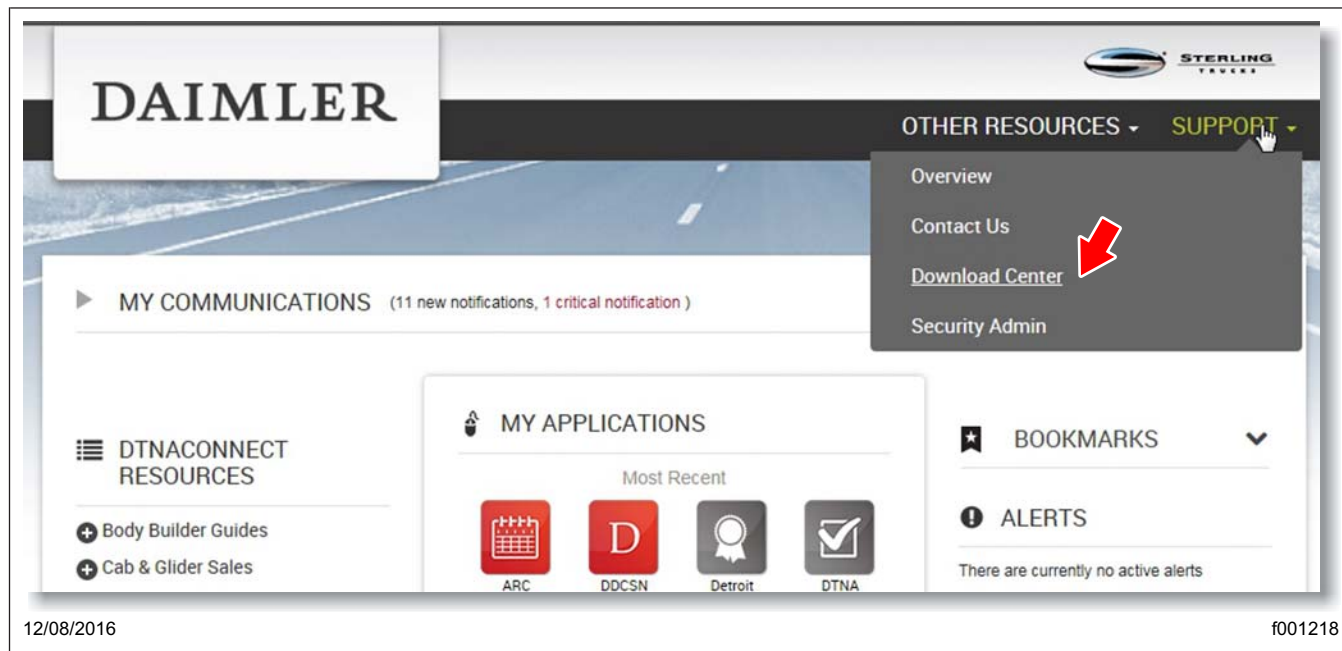


Fig. 8, Download Center

- In Chrome, there is a default option 'Save as PDF' under Local Destinations (for Printers).
- In Safari, the option 'Save PDF to iBooks' can be used which will open the document in PDF format, then can be saved.