

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: November 10, 2016
SUBJECT: Service Campaign TVV - 2017 Sonata Sunvisor Inspection
and Replacement (TSB# 16-01-052) -Dealer Stock-

Hyundai Motor America is conducting a Service Campaign to inspect and (if necessary) replace the driver side sunvisor on certain dealer stock Sonata vehicles. Service Campaign TVV provides a procedure to inspect the sunvisor.

In order to identify only those vehicles affected by Service Campaign TVV, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the inspection. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TVV.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock.

TSB #16-01-052 will be available on HMAService.com on Nov 10, 2016. It contains instructions on performing the service procedure and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose, including marketing to affected owners. You may not disclose any such information to others.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA

