TO: Hyundai Dealership General Managers, Sales Managers,

Service Managers, Parts Managers, and Warranty

Administrators

FROM: Hyundai Motor America

DATE: November 15, 2016

SUBJECT: Service Campaign TYY - 2017 Sonata 2.4L DCT Control Logic Update (TSB# 16-01-054) - Dealer Stock-

Hyundai Motor America is conducting a Service Campaign to update both the ECU (Engine Control Unit) and the TCM (Transmission Control Unit) on dealer stock 2017 Model Year Sonata (2.4L). Service Campaign TWW provides a procedure to update the TCU and TCU.

In order to identify only those vehicles affected by Service Campaign TYY, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TYY.

A listing of VEHICLES is also located on <u>WEBDCS</u>, <u>SERVICE</u> tab, select <u>INFORMATION</u>, and select <u>UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock.</u>

TSB #16-01-054 is available on Hyundai's Website as of November 15, 2016. It contains instructions on performing the service and submitting the campaign claim.

Applicable Software will be available on November 15, 2016.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA