

TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: November 14, 2016
SUBJECT: Service Campaign T1B - Tucson DCT Control Logic Update
(TSB# 16-01-057)

Hyundai Motor America is conducting a Service Campaign to update both the ECM (Engine Control Module) and the TCM (Transmission Control Module) on certain 2016-17MY Model Year Tucson equipped with DCT. Service Campaign T1B provides a procedure to update the ECM and TCM.

In order to identify only those vehicles affected by Service Campaign T1B, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T1B.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock & Retailed.

TSB #16-01-057 is available on Hyundai's Website as of November 14, 2016. It contains instructions on performing the service and submitting the campaign claim.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA