

//ALL 11/8/2016 to 12/31/2016  
TO: Hyundai Dealership General Managers, Sales Managers,  
Service Managers, Parts Managers, and Warranty Administrators  
FROM: Hyundai Motor America  
DATE: November 8, 2016  
SUBJECT: **Service Campaign 946 - 2011 - 2014 MY Sonata (YFa)  
Underbody Corrosion Preventative Service (#16-01-046)**

Hyundai Motor America is conducting a Service Campaign to perform an underbody corrosion preventative service on certain 2011 - 2014 MY Sonata previously or currently registered in Salt Belt States. Service Campaign 946 provides a procedure to perform the preventative measure.

In order to identify only those vehicles affected by Service Campaign 946, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign 946.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED.

TSB #16-01-046 is available on Hyundai's Website as of November 8, 2016. It contains instructions on performing the service and submitting the campaign claim.

***Customer Notification letters will begin mailing end of November 2016.***

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA