



Service Bulletin

PRELIMINARY INFORMATION

Subject: BAS+ (HYBRID) eAssist Drive Motor Generator Battery Module (Powerpack) has Ended

Models: 2012 - 2016 Buick Lacrosse, Regal

2013 - 2014 Chevrolet Malibu ECO

2014 - Chevrolet Impala

All equipped with eAssist (RPO HP6)

This PI was superseded to update Warranty Information. Please discard PIC5520W.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The Exchange Process And Order Instructions for the eAssist Drive Motor Generator Battery powerpack has changed. The eAssist Drive Motor Generator Battery Powerpack are no longer on restriction and does not require a call to TAC.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Recommendation/Instructions

Use the following phone numbers to order the eAssist Drive Motor Generator Battery Module or Section. These items are delivered to the dealer by Spiers New Technologies (SNT).

In the US, call the Battery Service Center at (405) 601-5032.

In Canada, call the Electronic Service Center at (888) 650-9675.

Warranty Information

For vehicles repaired under warranty use:

The BSC (U.S.) or ESC (Canada) must be notified at the time of order if the repair will be covered under warranty or policy.

Battery components received from the BSC/ESC should NOT be entered on the transaction. Dealers are not billed for the component unless the core is not returned within the required time period.

Warranty and policy transactions are to be submitted as follows:

| Labor Code | Description | Labor Time | Part Allowance |
|------------|--|------------------------------------|----------------|
| 5031400 | Generator Control and Battery Module Replacement (Powerpack) | Use Published Labor Operation Time | \$270 |
| 5031050 | Generator Battery Section Replacement | Use Published Labor Operation Time | \$170 |

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occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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