



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip - Service Theft System Message DTC B291B Sym3B

Models: 2014 Cadillac ATS with RPO Y61
2015 - 2017 Cadillac ATS, CTS VIN A,
2015 - 2017 Cadillac Escalade Models
2015 - 2017 Chevrolet Suburban, Tahoe
2015 - 2017 GMC Yukon Models
2014 - 2017 Chevrolet Corvette

This PI was superseded to update Model Years. Please discard PIC6033.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may comment that they have a "Service Theft System" message on the DIC. During Diagnostics you may notice that the Body Control Module (BCM) has stored a B291B sym3B. Once DTCB291B sym3B is set, it can only be cleared after communication between the BCM and Content Theft Deterrent Sensor Module is restored.

Recommendation/Instructions

Communication between the BCM and Content Theft Deterrent Sensor Module can be restored by arming the Content Theft Deterrent system in the following manner:

1. Turn off the vehicle
2. Lock the vehicle with the RKE transmitter
3. Close all doors, hood, liftgate, trunk, etc
4. After 30 seconds the alarm system will arm and the indicator light will begin to flash slowly.

Disable the content theft deterrent by unlocking the doors with the key fob. The DTC will now be history and can be cleared using the scan tool.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION