



Service Bulletin

PRELIMINARY INFORMATION

Subject: Radio Display And Instrument Cluster Set Speed Do Not Match When Teen Driver Speed Limit Is Enabled

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado, Impala, Silverado, Suburban	2017	2017	All	All	All	All
Cadillac	ATS	2017	2017	All	All	All	All
GMC	Canyon, Sierra	2017	2017	All	All	All	All

Involved Region or Country	North America
Additional RPO/s:	IO3
Condition	A customer may comment that when using Teen Driver, the speed limit displayed in the Instrument Panel Cluster is not the same as the speed limit displayed in the Teen Driver Speed Limiter setting on radio. The Instrument Panel Cluster will correctly show 85 MPH with Teen Driver active and 85 MPH set as the top speed, but the radio display will show 82 MPH as the top speed.
Cause	Software anomaly

Correction

General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Version	1
Modified	

occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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