

**Bulletin No.: PI1251B** 

Date: 13-Sep-2016

# Service Bulletin

## INFORMATION

Subject: Knock, Rattle or Ping Noise from Under Vehicle into the Passenger Compartment

Models: 2013-2015 Cadillac ATS

**2014-2015 Cadillac CTS** 

**Equipped with 2.0L Turbo Engine (RPO LTG)** 

Attention: This PI also applies to any of the above models that may be Export from North America vehicles.

This PI has been revised to add the 2015 Model Year. Please discard Pl1251A.

#### Condition/Concern

Some customers may comment on a knock, rattle or ping noise from under the vehicle into the passenger compartment.

Note: A ping type noise may be more noticeable at an idle. While a knock or rattle type noise may be noticed under acceleration.

This condition may be caused when the bolts for the catalytic converter brackets have loosened allowing the pipe to move and produce noise.

#### Recommendation/Instructions

Remove both the catalytic converter support brace bracket bolt and the catalytic converter brace bracket bolt. Apply GM Threadlocker P/N 19332211 (in Canada, P/N 10953488) or equivalent to the threads and reinstall the bolts. Refer to Catalytic Converter Replacement in SI.

Tighten: Tighten the bolts to 22 N•m (16 lb ft).

### **Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4080498*	Applying Thread Locker to Catalytic Converter Bolts and Reinstalling	0.4 hr
*This is a unique Labor Operation for Bulletin use only.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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