



Service Bulletin

INFORMATION

Subject: Damaged, Disassembled or Improperly Packaged Turbochargers Returned to Warranty Part Center

Models: 2011-2017 Buick Regal
2013-2017 Buick Encore, Verano
2016-2017 Buick Cascada, Envision
2010-2011 Cadillac SRX
2013-2017 Cadillac ATS
2014-2017 Cadillac CTS, XTS
2016-2017 Cadillac CT6
2008-2009 Chevrolet Kodiak
2008-2010 Chevrolet HHR
2009-2010 Chevrolet Cobalt
2008-2017 Chevrolet Express, Silverado
2011-2017 Chevrolet Cruze
2012-2017 Chevrolet Sonic
2013-2017 Chevrolet Malibu, Trax
2016 Chevrolet Low Cab Forward 3500HD Medium Duty
2016-2017 Chevrolet Colorado
2017 Chevrolet Low Cab Forward 4500-5500HD/XD Medium Duty
2008-2009 GMC TopKick
2008-2017 GMC Savana, Sierra
2016-2017 GMC Canyon
2008-2010 Pontiac Solstice
Equipped with Engine RPOs IZ3, I1B, L5P, LE2, LF3, LF4, LH7, LAU, LBZ, LDV, LFV, LGH, LGW, LHU, LLY, LLU, LML, LMM, LNF, LNP, LSF, LTG, LUJ, LUV, LUZ, LWC or LWN

This PI has been revised to update the Models section. Please discard PI0653C.

Condition/Concern

A Service Agent (Dealer) during vehicle service may need to replace an engine turbocharger (TC). Any turbocharger that is returned to the Warranty Parts Center (WPC) will be inspected by engineering for root cause failure.

The Warranty Part Center has received turbochargers returned by Service Agents that have been disassembled, damaged during removal from the engine, electrical harnesses or connectors that have been cut or removed from the turbocharger and/or improperly packaged turbochargers resulting in shipping damage.

Recommendation/Instructions

If a turbocharger is replaced, the following instructions **MUST BE** followed when returning the old turbocharger to the WPC:

- **DO NOT** disassemble the turbocharger for any reason.
 - **DO NOT** remove any parts from the turbocharger.
 - **DO NOT** cut or remove the vane position sensor (VPS) electrical wiring harness or connector if equipped.
 - **PROPERLY AND SECURELY PACKAGE** the old turbocharger in the original shipping container from the replacement part with the upper and lower packaging locators installed correctly.
 - ⇒ **If the WPC receives a turbocharger that is disassembled, has parts that are removed, damaged or missing or was damaged during shipping because of improper packaging, the repair Transaction may be debited back to the dealer.**
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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