



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-332

Date: October, 2016

TECHNICAL

Subject: Steering Wheel Controls for DIC, Volume, and Tune Inoperative

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Acadia (VIN N)	2017	2017			All	All

Involved Region or Country	North America and Middle East
Condition	Some customers may comment that the steering wheel controls for the DIC on the right front of the steering wheel and the volume and tune switches on both sides of the back of the wheel are inoperative. The switches on the left for cruise control function normally as intended. During diagnosis if checked with the scan tool none of these switches will have an active status when depressed.
Cause	This may be due to fuse F30DA in the X51A Instrument Panel Fuse Block being out of position due to improper installation.

Correction

If you encounter a vehicle with the above concern, check for proper installation of the 2 amp F30DA fuse in the X51A Instrument Panel Fuse Block.

It may be necessary to reposition the fuse terminals using a small pick and/or replace the 2 amp fuse.

Warranty Information

For vehicles repaired under warranty, use the appropriate labor operation:

Labor Operation	Description	Labor Time
4069929	Electrical Controls – Labor Only (Reposition the Fuse Terminals)	Use Published Labor Operation Time
5430130	Fuse Replacement	

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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