



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-329

Date: October, 2016

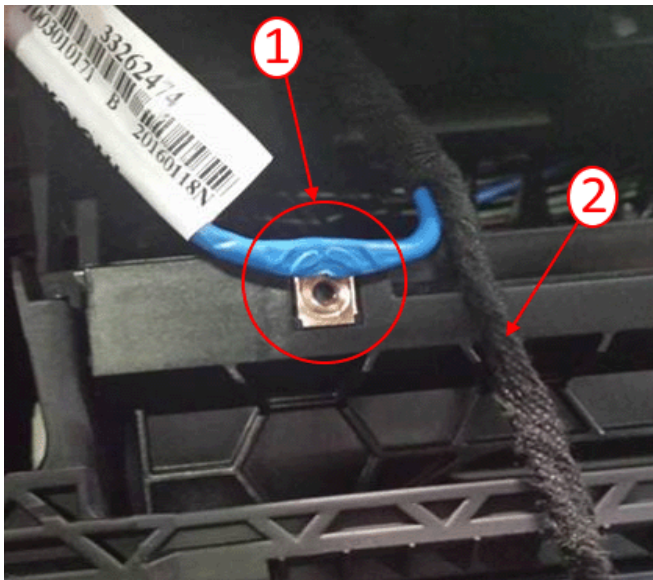
TECHNICAL

Subject: No Start Condition - Radio Harness Pinched Behind Instrument Control Panel (IPC)

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze (VIN B)	2016	2017				

Involved Region or Country	North America, Israel
Additional RPO	BTM
Condition	Some customers may comment that the vehicle has a no start condition. The Technician may find multiple High and Low speed GMLAN DTCs set.
Cause	This condition may be caused by the radio's GMLAN wiring harness pinched between the radio and the instrument panel.

Service Procedure



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1. Remove the Radio Control Assembly. Refer to *Radio Control Assembly Replacement* in SI.
 - Inspect the GMLAN wiring harness (2) for any signs of damage (1).
2. Repair the wiring harness. Refer to GMLAN and Media Oriented Systems Transport (MOST) Wiring Repairs in SI.
3. Using care, route the wiring harness away from the IPC and install the radio assembly.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
5430902	Wire-to-Wire Repair	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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