

Service Bulletin

File in Section:

Bulletin No.:

n No.: 16-NA-327 Date: October, 2016

TECHNICAL

Subject: Instrument Panel (IP) Rattle or Buzz Noise

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
Branu.	woder.	from	to	from	to		
Chevrolet	Cruze (VIN B)	2016	2017			All	All

Involved Region or Country	North America, South America, Israel
Additional Options (RPO)	Equipped with Speaker System - Standard Audio (RPO UQF) or Speaker System - 6, Premium (RPO UZ6)
Condition	Some customers may comment on hearing a rattle or buzz noise from the IP during certain driving conditions, such as rough or dirt roads.
Cause	The cause of the condition may be that for particular radio speaker systems, there may be no speaker mounted in the center and/or right/left side positions in the IP. This may allow the push nuts that normally retain the speaker bolts to rattle when there is no speaker present in that location.

Correction

Service Procedure



Verify the condition and install bolts to the appropriate IP locations to keep the push nuts stationary. The RPO UQF vehicles will require two bolts for the center position only, the RPO UZ6 vehicles will require six; two per three locations.



1. Detach the front center radio speaker grille. Refer to *Radio Front Center Speaker Grille Replacement* in SI.



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- 2. Install the service part bolt, listed in the part table below, to both of the clinch nut locations shown above.
- 3. Reinstall the front center radio speaker grille.
 - For vehicles equipped with RPO UQF, no further action is required.
 - If vehicle is equipped with RPO UZ6, continue on to step #4.



Note: It is NOT necessary to remove the windshield garnish moldings to remove the front speaker grilles.

4. Using a suitable flat-bladed tool or trim stick, unlock the retaining tabs and remove the right front speaker grille.



- 5. Install the service part bolt to both of the clinch nut locations shown above.
- 6. Reinstall the front radio speaker grille.
- 7. Repeat steps #4–6 on the left side speaker grille location.

Parts Information

Description	Part Number	Qty
BOLT/SCREW	11547755	2 or 6

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time	
0580218*	Install Center IP Speaker Bolts (RPO UQF)	0.2 hr	
Add	Install Outboard IP Bolts (RPO UZ6)	0.1 hr	
*This is a unique Labor Operation for Bulletin use only.			

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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