



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-321

Date: September, 2016

TECHNICAL

Subject: Remote Keyless Entry (RKE) Transmitter Inoperative and No Remote Detected Message Displayed on Instrument Control Panel (IPC)

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CT6	2016	2016				

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment on the following conditions: <ul style="list-style-type: none"> • No Remote Detected message displayed on IPC. • Active/Passive function inoperative. • Transmitter placed in backup pocket to start vehicle.
Cause	This condition may be caused by the vehicle continuously activating the transmitter causing the RKE a rundown condition when left within 5 m (16 ft) of the vehicle.

Correction

Before replacing the Remote Control Door Lock and Theft Deterrent Transmitter, verify the transmitter battery voltage is 3.0 volts.

- If battery voltage is within range, verify transmitter is the correct frequency for the vehicle.
- If battery voltage is less than 2.75 volts, replace transmitter battery and retest.

Notify customer that to help maximize transmitter battery life, do not store the transmitter within a 5 m (16 ft) range of the vehicle.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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