



Service Bulletin

File in Section: -

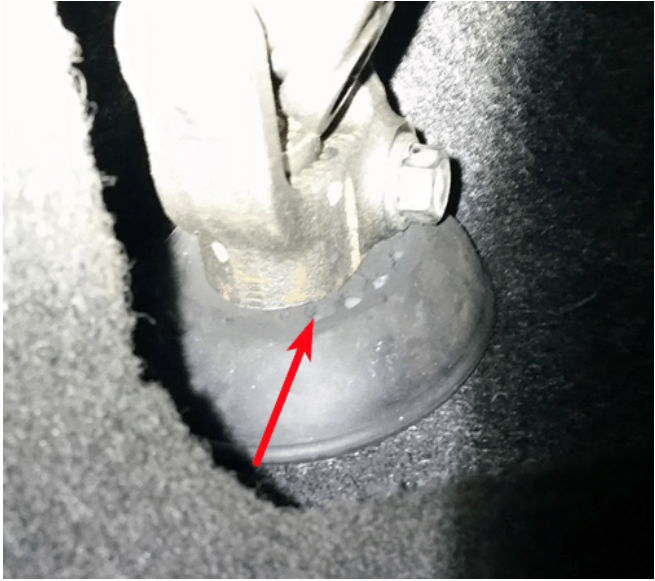
Bulletin No.: 16-NA-319

Date: September, 2016

TECHNICAL

Subject: Hard to Steer and/or Steering Pulls

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2015	2015	SOP	January 20, 2016		
Chevrolet	Tracker	2015	2015	SOP	January 20, 2016		
Chevrolet	Trax	2015	2015	SOP	January 20, 2016		
Opel	Mokka	2015	2015	SOP	January 20, 2016		

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment that the vehicle is hard to steer and/or steering pulls.
Cause	 <p style="text-align: right;">4364740</p> <p>This condition may be due to the intermediate shaft steering boot (seal) making contact with the intermediate shaft joint.</p>
Additional Options	STEERING – POWER, NON-VARIABLE RATIO, ELECTRIC (RPO NJ1)

Correction



4375635

Realign the intermediate shaft outer boot (seal) to ensure the proper clearance needed, as shown in the illustration above, and replace the inner boot (seal).

Service Procedure

Refer to *Intermediate Steering Shaft Upper Seal Replacement* in SI.

Version	1
Modified	

Parts Information

Description	Part Number	Qty
BOOT ASM-INTER STRG SHF INR	42441278	1
SEAL ASM, INTER STRG SHF UPR (Mokka ONLY)	95358543	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7441960	Intermediate Steering Shaft Upper Seal Replacement	Use Published Labor Operation Time

