



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-306

Date: September, 2016

TECHNICAL

Subject: Homelink Transmitter Will Not Open Garage Door from Long Range

Brand:	Model:	Model Year:		Vehicle Build Date:		Engine:	Transmission:
		from	to	from	prior to		
Cadillac	Escalade Models	2015	2016	SOP	September 1, 2016		
Chevrolet	Silverado 1500	2014	2014				
	Silverado	2015	2016				
	Suburban						
	Tahoe						
GMC	Sierra 1500	2014	2014				
	Sierra	2015	2016				
	Yukon Models						

Involved Region or Country	North America
Additional RPO	UG1
Condition	Some customers may comment that the Homelink transmitter will not open the garage from long range.
Cause	This may be caused by a calibration issue in the Garage Door Opener Transmitter.

Correction

If you encounter a vehicle with the above concerns, the Garage Door Opener Transmitter needs to be replaced.

Service Procedure

Refer to *Garage Door Opener Transmitter Replacement* in SI.

Parts Information

Description	Part Number	Qty
Transmitter, Garage Door Opener	84084118	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
6430380	Garage Door Opener Transmitter Replacement	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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