



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-304

Date: September, 2016

TECHNICAL

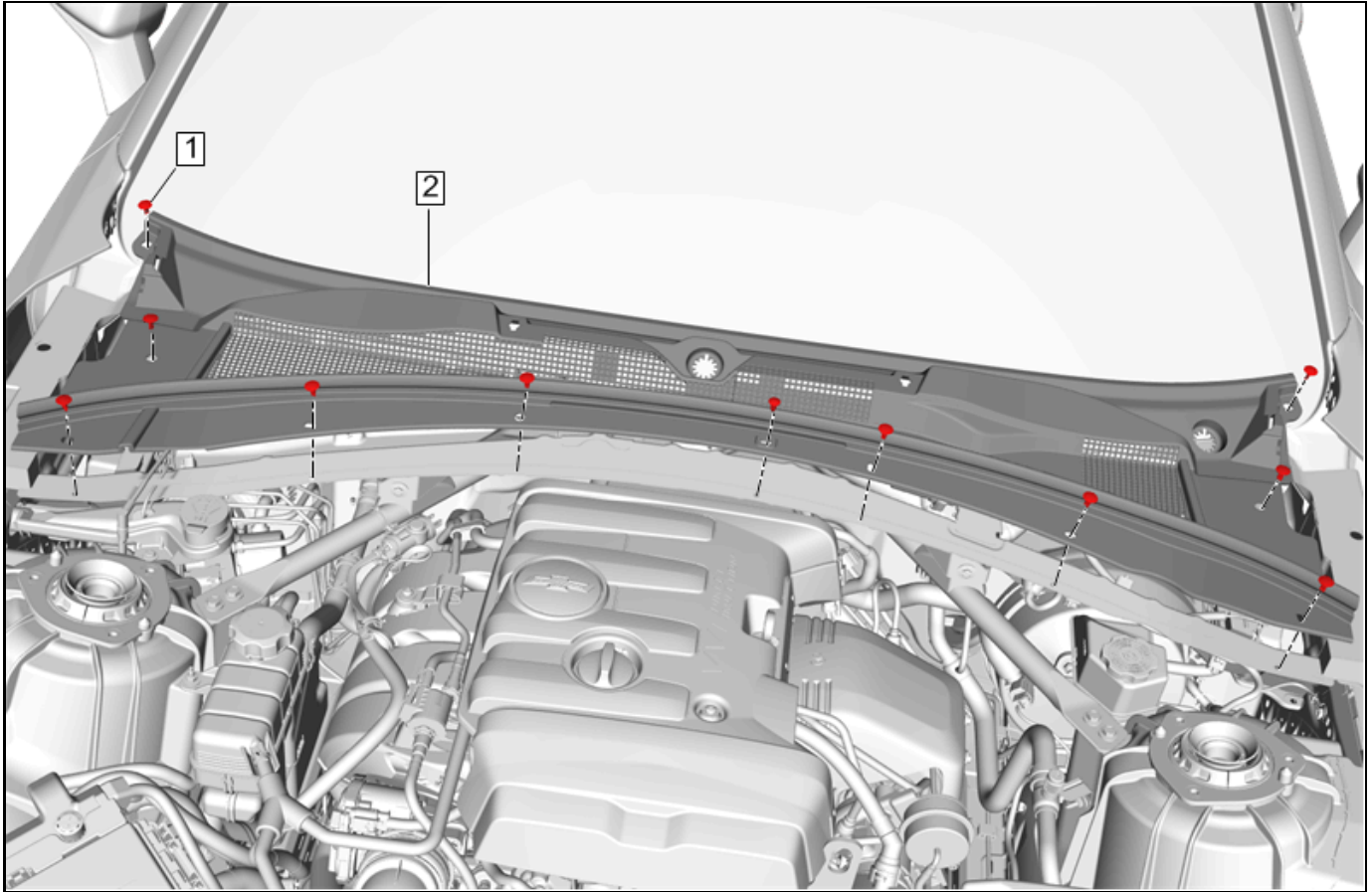
Subject: Thump Noise When Changing HVAC Modes

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Camaro	2016	2017	SOP	June 6, 2016	All	All

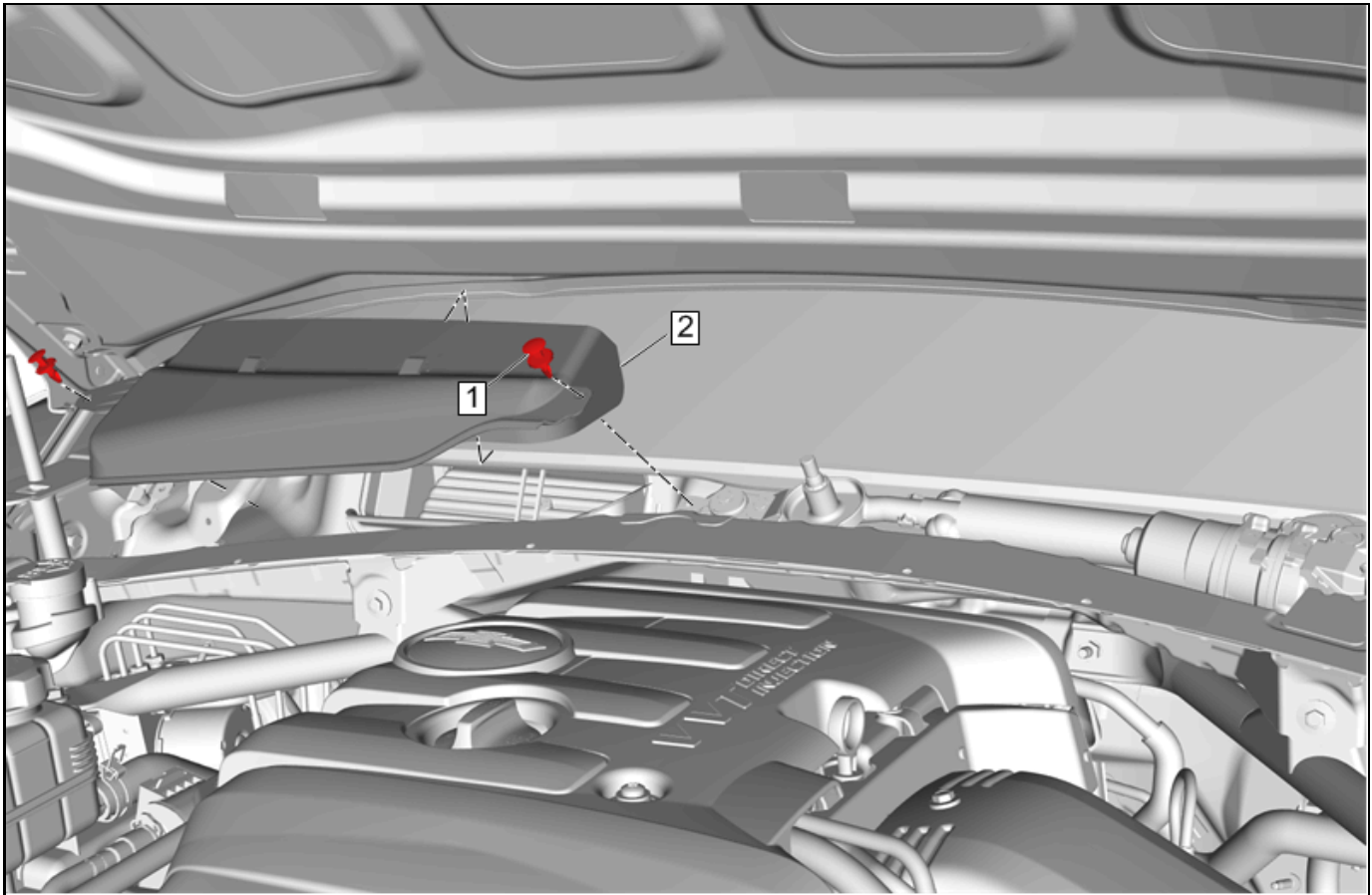
Involved Region or Country	North America, Middle East, Europe, Israel, Argentina, Chile, Colombia, Peru, Brazil and Korea
Condition	Some customers may comment on a thump noise when changing HVAC modes.
Cause	This may be due to stack-up tolerance of components when the recirculation door is cycled.

Correction

If you encounter a vehicle with the above concern, complete the following steps:



1. Remove the air inlet grille panel. Refer to *Air Inlet Grille Panel Replacement* in SI.



4199649

2. Remove the plenum water deflector. Refer to *Plenum Water Deflector Replacement* in SI.



4581677



4581676

3. With the plenum water deflector removed, gently pull on the sheet metal on the lower side of the opening for the HVAC recirculation opening.
4. Cycle the recirculation mode on and off to verify that the concern has been corrected. This is best performed with the blower on low and air on face mode. If the noise is still present, repeat Step 3 as necessary.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4480508*	Pull Sheet Metal to Eliminate Thump Noise	0.6 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	

