



Service Bulletin

File in Section: -


Bulletin No.: 16-NA-291

Date: September, 2016

TECHNICAL

Subject: Normal HVAC Operation and Mechanical Controls but HVAC Screen of Radio May Freeze After Extended Press AND Hold of Fan Up or Fan Down Control Icons

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Volt	2014	2015			All	All

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPO)	Equipped with Radio RPO UFU, UFU/UP9 or UHQ/UP9
Condition	 <p style="text-align: right; font-size: small;">4580681</p> <p>On very rare and intermittent occasions, the HVAC screen of the radio may freeze after an extended press AND hold of the "Fan Up" OR "Fan Down" control icons that are on the radio display as shown above.</p> <p>If this occurs, normal operation of the HVAC system and mechanical HVAC control will continue so HVAC performance is not affected.</p> <p>Normal operation of the HVAC screen will also resume during the next ignition cycle.</p>
Cause	This is the result of an internal radio concern.

Correction

If you encounter a vehicle with the above concern, replace the radio. Refer to *Radio Replacement* in SI. The replacement radio includes improvements to repair this concern and prevent it from reoccurring.

Note: Refer to the latest version of PIT5411 to determine if TAC approval is required before ordering the replacement radio.

Note: Refer to bulletin 16-NA-287 to determine if special programming instructions apply.

Parts Information

For part numbers and usage, see Radios in Group 09.650 of the appropriate Parts Catalog.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3420840	Radio Replacement	Use Published Labor Operation Time

Version	1
Modified	

