



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-290

Date: September, 2016

## TECHNICAL

**Subject:** Radio is Theft Locked

**This Bulletin replaces PIC6111C. Please discard PIC6111C.**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Cascada	2016	2016			All	All
Buick	Encore Verano	2015	2016			All	All
Chevrolet	Camaro Volt	2015	2015			All	All
Chevrolet	Caprice Cruze Equinox Orlando SS	2015	2016			All	All
Chevrolet	Malibu	2015	2015			All	All
Chevrolet	Malibu (Limited)	2016	2016			All	All
GMC	Terrain	2015	2016			All	All

<b>Involved Region or Country</b>	North America and N.A. Export Regions
<b>Additional Options (RPO)</b>	Equipped with radio RPO UFU, UP9, UHQ, UHK, UFW, UHR, UHJ or UFF
<b>Condition</b>	On rare occasions, the radio may display a theft/VIN locked message.
<b>Cause</b>	This is the result of an internal radio concern.

### Correction

If you encounter a vehicle with the above concern, replace the radio. Refer to *Radio Replacement* in SI.

The replacement radio includes improvements to repair this concern and prevent it from reoccurring.

**Note:** Refer to the latest version of PIT5411 to determine if TAC approval is required before ordering the replacement radio.

**Note:** Refer to bulletin 16-NA-287 to determine if special programming instructions apply.

### Parts Information

For part numbers and usage, see Radios in Group 09.650 of the appropriate Parts Catalog.

## Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3420840	Radio Replacement	Use Published Labor Operation Time

Version	1
Modified	

