



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-282

Date: September, 2016

INFORMATION

Subject: Prior to Installing OnStar® Communication Interface Modules

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse (Allure in Canada)	2007	2008				
	Lucerne	2008	2008				
	Terraza	2007	2007				
Cadillac	DTS	2008	2008				
Chevrolet	Colorado	2008	2008				
	TrailBlazer	2008	2008				
	Uplander	2008	2008				
GMC	Canyon	2008	2008				
	Envoy	2008	2008				
HUMMER	H2	2008	2008				
	H3	2008	2008				
Pontiac	Grand Prix	2007	2008				
	Montana	2008	2008				
Saturn	Relay	2007	2007				

Involved Region or Country	North America
Condition	Some technicians may replace the OnStar® Communication Interface Module only to find that they cannot program it with the Tech2.
Cause	This may be caused by a recent change from Gen 7 OnStar Modules to Gen 8 OnStar Modules in Service.

Correction

Engineering is aware of the issue and is currently researching the concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this bulletin will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Version	2
Modified	Sept. 15, 2016 - Updated Correction section, removed Parts Reference Information section and added Customer Information section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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