

Service Bulletin

File in Section:

Bulletin No.: 16-NA-197

Date: September, 2016

TECHNICAL

Subject: Sunroof Glass and/or Sunroof Sunshade Inoperative

| Brand: | d: Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|-------------------|-------------|------|-------------------|------------------|---------|---------------|
| Біапа. | | from | to | from | to | | |
| Buick | LaCrosse | 2017 | 2017 | | | | |
| Cadillac | CT6 | 2016 | 2016 | | | | |
| Cadillac | XT5 | 2017 | 2017 | | | | |
| Chevrolet | Malibu (VIN Z) | 2016 | 2016 | March 01, 2016 | June 30, 2016 | | |

| Involved Region or Country | North America, Israel, Korea, Europe, Middle East, Russia, Japan | |
|----------------------------|--|--|
| Additional Options (RPO) | Equipped with (RPO C3U) — ROOF-SUN, GLASS, SLIDING, ELEC, TRANSPARENT GLASS FIXED | |
| Condition | Some customers may comment that the sunroof glass and/or sunroof sunshade is inoperative. Upon inspection, the technician may find one or more of the following DTCs set: B3664, B3697, B369B, B369C, B369D, U1517 and/or U151B. | |

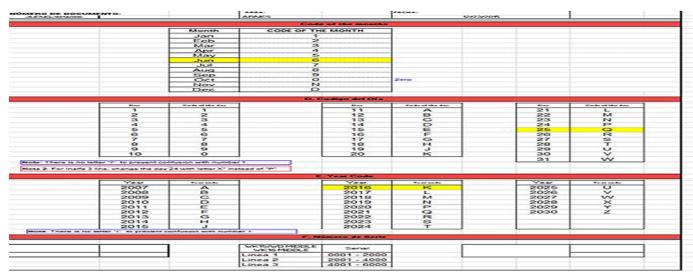
Correction

Follow the information listed below for inspecting the sunroof wiring harness label for date codes.



4580218

Date codes



4580418

Bulletin No.: 16-NA-197

- If the harness code is prior to 6QK (June 25, 2016), then the harness is suspect and needs to be replaced following the procedure below.
- If the harness code is after 6QK, then the sunroof motors should be inspected. Refer to further diagnostics in SI.

Note: DO NOT replace the sunroof motor or sunshade motor for this concern.

Service Procedure

Follow the procedure listed below for lowering the rear headliner and replacing the sunroof wiring jumper harness:

- 1. Disable the SIR system. Refer to SIR Disabling and Enabling in SI.
- Lower the headliner from the rear up to the B-pillar. Refer to Headlining Trim Panel Replacement (With Sunroof) in SI.
- Disconnect the sunroof wiring jumper harness from the sunroof window motor to the headliner harness.
- Connect the new sunroof wiring jumper harness starting from the sunroof motor while re-clipping it to the headliner down to the headliner harness.

Important: DO NOT change the wiring harness routing location. Correct harness routing is critical for the air bag deployment. Possible injury or vehicle damage could result if the harness routing is changed.

Parts Information

| Description | Part Number | Qty |
|---------------------------|-----------------------------------|-----|
| | 23455109 (Malibu, LaCrosse) | |
| HARNESS ASM-SUN RF WRG | 23387132 (CT6) | 1 |
| | 84007902 (XT5) | |

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation | Description | Labor Time |
|--|--|------------|
| 1080388* | Replacing Sunroof Wiring Jumper Harness | 1.2 hrs |
| *This is a unique Labor Operation for Bulletin use only. | | |

| Version | 4 |
|----------|--|
| Modified | July 11, 2016 – Adding Korea to involved region, including DTCs B1369 and B3664 and adding a Note under Correction. |
| | Aug 2, 2016 – Updating models and adding a service procedure including parts and warranty information. |
| | Sept 7, 2016 – Adding the XT5 model, updating the Correction information, which includes a graphic and parts information, and also adding DTCs B3697, B369D. |

oper do a your the