

Service Bulletin

INFORMATION

- Subject: Information on Tire/Wheel Characteristics (Vibration, Balance, Shake, Flat Spotting) of GM Original Equipment Tires
- Models: 2017 and Prior GM Passenger Cars and Light Duty Trucks
- Attention: This Bulletin also applies to any of the models that may be Export from North America vehicles.

This Bulletin has been revised to add the 2016 and 2017 Model Years. Please discard Corporate Bulletin Number 03-03-10-007I.

The purpose of this bulletin is to help explain that, under certain circumstances, a customer may notice a slight tire shake within the first few miles/kilometers of vehicle operation.

Tires may be designed with a nylon overlay configuration engineered to enhance the tire's integrity at high speeds. This allows the tires to be driven at higher speeds without excessive heat buildup.

Important: Before measuring tires on GM approved tire force variation measurement equipment, the vehicle MUST be driven a minimum of 24 km (15 mi) to ensure removal of any flat spotting (The tendency to "flat spot" is less likely as the tire accumulates mileage).

When parked overnight, or for a period of time, the tires may set (flat spot) and require a few miles/kilometers before heating up to their normal operating temperature. Until the tires warm up, a slight tire shake may be felt but should subside quickly.

Important: DEALERS SHOULD REFRAIN FROM ATTEMPTING REPAIRS OR REPLACING COMPONENTS for this temporary tire flat spotting condition.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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