

Technical Service Bulletin

96 Side assist inoperative or warning about sensor vision

96 16 05 2043428/1 February 26, 2016.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, A4, A5, A6, A7, A8, Q3, Q5, TT	2016	All	Audi side assist

Condition

- One of the following conditions is present:
 - Audi side assist (lane change assist) does not work.
 - A warning about sensor vision appears in the driver information system.
- One of the following DTCs may be stored in the lane change assistance control module, J769 (address word 3C):
 - DTC B200000 (control module faulty)
 - DTC C111504 (lane change assistance control module 2 faulty)
 - DTC C1114F3 (lane change assistance control module restricted view)
 - DTC C1115F5 (lane change assistance control module 2 restricted view)

Technical Background

Defective internal control unit component.

Production Solution

Improved hardware.

Service

- 1. Confirm that one of the DTCs listed in the *Condition* is stored in the lane change assistance control module, J769 (address word 3C).
- 2. If one of the DTCs is stored, replace <u>both</u> lane change assistance control modules (J769 and J770), and submit one warranty claim.

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Warranty

Claim Type:	Use applicable claim type. Submit only one claim per vehicle. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.					
Service Number:	9635					
Damage Code:	0040					
Labor Operations:	For A3 sedan, A4, A4 allroad, A5, and A5 cabriolet:					
	2 Lane-change assist ECM remove+reinstall	9635 2050	20 TU			
	Rear bumper cover removed+reinstalled	6369 1900	70 TU			
	Lane-change assist ECM adjusted	9635 1550	50 TU			
	For A3 cabriolet and Q3:					
	2 Lane-change assist ECM remove+reinstall	9635 2050	20 TU			
	Rear bumper cover removed+reinstalled	6369 1900	110 TU			
	Lane-change assist ECM adjusted	9635 1550	50 TU			
	For A6, A7, TT, and Q5:					
	2 Lane-change assist ECM remove+reinstall	9635 2050	20 TU			
	Rear bumper cover removed+reinstalled	6369 1900	90 TU			
	Lane-change assist ECM adjusted	9635 1550	50 TU			
	For A8:					
	2 Lane-change assist ECM remove+reinstall	9635 2050	20 TU			
	Rear bumper cover removed+reinstalled	6369 1900	110 TU			
	Reductive agent tank remove+reinstall (TDI only)	2681 1904	150 TU			
	Reductive agent inspect+add (TDI only)	2688 3500	40 TU			
	Lane-change assist ECM adjusted	9635 1550	50 TU			
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	0150 0000	Time stated on diagnostic protocol (Max 90 TU)			

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	Road test prior to service procedure	No allowance	0 TU	
	Road test after service procedure	0121 0004	10 TU	
Technical diagnosis at dealer's discretion				
	(Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)			
Claim Comment:	As per TSB #2043428/1			

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2043428) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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