

# Technical Service Bulletin



## 96 Side assist inoperative or warning about sensor vision

96 16 05 2043428/1 February 26, 2016.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, A4, A5, A6, A7, A8, Q3, Q5, TT	2016	All	Audi side assist

## Condition

- One of the following conditions is present:
  - Audi side assist (lane change assist) does not work.
  - A warning about sensor vision appears in the driver information system.
- One of the following DTCs may be stored in the lane change assistance control module, J769 (address word 3C):
  - **DTC B200000** (control module faulty)
  - **DTC C111504** (lane change assistance control module 2 - faulty)
  - **DTC C1114F3** (lane change assistance control module - restricted view)
  - **DTC C1115F5** (lane change assistance control module 2 - restricted view)

## Technical Background

Defective internal control unit component.

## Production Solution

Improved hardware.

## Service

1. Confirm that one of the DTCs listed in the *Condition* is stored in the lane change assistance control module, J769 (address word 3C).
2. If one of the DTCs is stored, replace both lane change assistance control modules (J769 and J770), and submit one warranty claim.

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## Warranty

<b>Claim Type:</b>	Use applicable claim type. Submit only one claim per vehicle. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	9635		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	<b>For A3 sedan, A4, A4 allroad, A5, and A5 cabriolet:</b>		
	2 Lane-change assist ECM remove+reinstall	9635 2050	20 TU
	Rear bumper cover removed+reinstalled	6369 1900	70 TU
	Lane-change assist ECM adjusted	9635 1550	50 TU
	<b>For A3 cabriolet and Q3:</b>		
	2 Lane-change assist ECM remove+reinstall	9635 2050	20 TU
	Rear bumper cover removed+reinstalled	6369 1900	110 TU
	Lane-change assist ECM adjusted	9635 1550	50 TU
	<b>For A6, A7, TT, and Q5:</b>		
	2 Lane-change assist ECM remove+reinstall	9635 2050	20 TU
	Rear bumper cover removed+reinstalled	6369 1900	90 TU
	Lane-change assist ECM adjusted	9635 1550	50 TU
	<b>For A8:</b>		
	2 Lane-change assist ECM remove+reinstall	9635 2050	20 TU
	Rear bumper cover removed+reinstalled	6369 1900	110 TU
	Reductive agent tank remove+reinstall (TDI only)	2681 1904	150 TU
Reductive agent inspect+add (TDI only)	2688 3500	40 TU	
Lane-change assist ECM adjusted	9635 1550	50 TU	
<b>Diagnostic Time:</b>	GFF – Checking and clearing fault codes included in existing labor operations	0150 0000	Time stated on diagnostic protocol (Max 90 TU)

# Technical Service Bulletin



	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2043428/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2043428) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.