

Technical Service Bulletin

91N6 UPDATE - Quality Package (NVLW)

January 15, 2016

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi Q7	2017	See Campaign/Action screen in Elsa	None

Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

Update Audi Q7 vehicles produced within a certain time frame to the latest levels.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 91N6 code in the Elsa Campaign/Action Information screen
 on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Technical Background

Update Audi Q7 vehicles produced within a certain time frame to the latest levels.

Audi

Technical Service Bulletin

Service

SVM Update Instructions

- 1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
- 2. Using Audi Flashing, update the vehicle using the SVM action code **91N6B756**.



If the Bluetooth wireless VAS 5054A transmitter head is used in conjunction with a VAS tester, the transmitter head MUST BE connected with a USB cable to the tester.

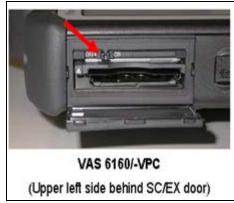


The Bluetooth function of the scan tool MUST
BE PHYSICALLY SWITCHED OFF prior to
performing this update. <See pictures>



VAS 6150 & VAS 6150A (Front panel behind handle)





Audi

Technical Service Bulletin

Warranty

Claim Entry Instructions

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action *open on the day of repair* to the repair order.

If customer refused campaign work or vehicle is out of the specified warranty parameter for this Update:

- ✓ <u>U.S. dealers:</u> Submit the request through Audi Warranty Online under the <u>Campaigns/Update</u> option.
- ✓ Canada dealers: Fax repair order to Warranty at (905) 428-4811.

Service Number	91N6		
Damage Code	0099		
Parts Vendor Code	002		
Claim Type	Sold vehicle: 7 10		
	Unsold vehicle: 7 90		
Causal Indicator	NA		
Vehicle Wash/Loaner	Do not claim wash/loaner under this action		
Criteria I.D.	02 and/or 04*		
	Connect battery charger		
	Labor operation: 2706 8950	10 T.U.	
	-AND-		
	Update software.		
	Labor operation: 4316 2699	Time stated on diagnostic protocol	
		(Max 35T.U.)	

^{*}Vehicles may have more than one criteria. Complete and claim all applicable criteria on one claim.



Technical Service Bulletin

Additional Actions Some of the affected vehicles may be involved in additional Actions.

Please check your Elsa Campaign/Action Information screen so that any

additional required work can be done simultaneously.

Verifying Vehicle

Eligibility

To verify vehicle eligibility for this Update, always check the Elsa

Campaign/Action Information screen. The Elsa system is the *only* binding inquiry and verification system; other systems are not valid and *may*

result in non-payment of a claim.

Help for Claim

Entry

For questions regarding claim entry, contact Audi Warranty.

Required Inform your customer in writing by recording on the Repair Order any and **Customer** all work that was conducted on the vehicle, including any and all updates

Notification completed under this Update.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check Elsa for the most current version of this document.