

Technical Service Bulletin



97 Trailer hitch control module not recognized by SVM - check vehicle configuration

97 16 53 2042966/1 January 12, 2016.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2017	All	Not Applicable

Condition

- SVM does not recognize the factory-installed trailer hitch control module, J345 (address word 69) (PR 1D6).
- The following message appears in the ODIS tester at the end of SVM - Check vehicle configuration:
“At the following control modules the configuration in Software Version Management (SVM) could not be checked:
69
Contact the Technical Assistance Center (TAC) stating the diagnostic log and the Vehicle Identification Number (VIN).”

Technical Background

The factory failed to add the trailer hitch control module, J345 (address word 69), into the CARPORT reference for vehicles with factory-installed trailer hitches. As a result, SVM cannot determine how to code or parameterize the control module.



Tip: SVM - Check vehicle configuration is not required at PDI and is not included in the list of tasks on the checklist. It is mentioned in a general note at the top of the checklist, but this mention will be removed.

Production Solution

Not applicable.

Service

The vehicles are configured correctly from the factory, but the back documentation is not set correctly.

Verify that the backup camera is configured to recognize the trailer hitch control module by pressing the park aid button (located on the center stack under the climate control) and confirming that the trailer view option is available:

- If the trailer view option is available, the vehicle is correctly configured and no further work is needed.
- If the trailer view option is not available, contact TAC.

The back documentation into CARPORT will be made remotely by the factory at a future date. The trailer hitch control module cannot be replaced until the back documentation is complete. Contact TAC for repairs requiring replacement of the trailer hitch control module.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2042966) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.