

Technical Service Bulletin



PSS 90 Manual speed warning cannot be turned off and is displayed as km/h

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Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2017	All	Not Applicable

Condition

- During PDI, the technician verifies the manual speed warning that is set in the MMI. After the technician sets the speed at which the warning is activated, the warning cannot be turned off. Additionally, the speed warning is displayed in kilometers per hour (km/h) (Figure 1).
- The issue only occurs in vehicles with Audi virtual cockpit (FPK) and without the driver assistance package.



Figure 1. Driver speed warning shown in km/h.

Technical Background

A software issue is causing the condition, but the revised software is not yet available.

Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links*>>*Service*), or through the Technical Assistance page in Elsa.
3. Inform the customer that the default measurement system is set to the metric system (displaying kilometers). When the measurement system is switched to the imperial system (displaying miles), the MMI continues to display kilometers per hour (km/h). The speed warning cannot be turned off while the MMI is set to the imperial system. The MMI must be switched back to the metric system before the warning can be turned off.

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Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2043071) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.