

Technical Service Bulletin



57 Service key was disabled / does not work, J393 is being replaced or updated

57 16 21 2042363/3 January 26, 2016. Supersedes Technical Service Bulletin Group 57 number 15-19 dated December 28, 2015 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8	2015	See ELSA	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header data (Added VIN)
2	12/28/2015	Revised header data (Added VIN)
1	11/3/2015	Initial publication

Service Key does not work because it has been disabled for this VIN.



Note:

Before any SVM updates, checks, adaptations, or replacements are made to the comfort system central control module, J393 (address word 05), this bulletin must be observed.

Technical Background

Service Key functionality has been disabled in the comfort system central control module for this specific VIN because of a customer complaint of a chirping sound. The sound originates from the KESSY antenna, and when Service Key is disabled, the sound subsides.

Production Solution

Not applicable.

Service

After any SVM updates, checks, adaptations, or replacements are made to the comfort system central control module, J393 (address word 05), the following VIN-specific code must be entered into the comfort system central control module, J393 (address word 05):

0D A7 2F CE 00 00 00 00 00

(To enter the code: Through ODIS, right-click on **19 Gateway** and select **Control Module OBD** in the drop-down menu, then select **Coding**.)

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2042363) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.