



# Technical Service Bulletin

## 91 Audi Smartphone Interface, Apple CarPlay, or Android Auto Does Not Function in the MMI

91 16 96 2046293/1 December 16, 2016.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2017	All	Without ASI

### Condition

The customer complains that Apple CarPlay or Android Auto do not function in the MMI, with no option in the MMI's connection manager (Figure 1), and the vehicle is a 2017 A3 e-tron.



Figure 1. Connection Manager without ASI

### Technical Background

Certain early build 2017 A3 e-tron vehicles were built without the Audi Smartphone Interface (ASI) functionality despite the USB ports present in the vehicle. As a result the MMI connection manager does not list the option to use the "Audi Smartphone Interface" (Figure 1).

The ASI function is controlled by a special Apple approved IC in the USB port and an SVM activation code stored in the MMI. For certain early build 2017 A3 e-tron vehicles, neither of these components are present in the vehicle.

An affected vehicle can be identified by two different methods:

1. Check PR Code in ElsaPro using the Vehicle Data option (Figure 2): the vehicle will have PR code UE7 (UI7 = with ASI)

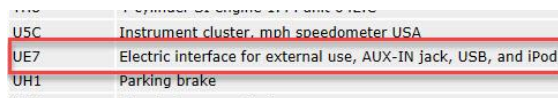


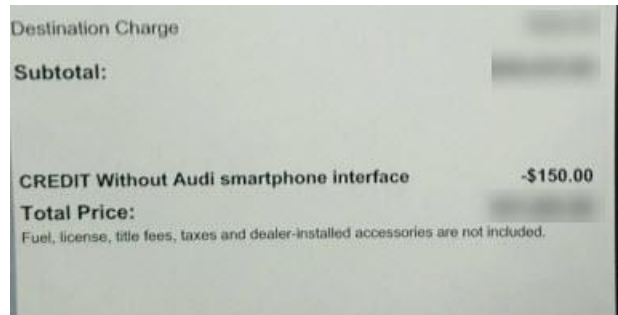
Figure 2. Vehicle Data in ElsaPro



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2. Check the Monroney label: the label on the vehicle will have a \$150 credit for ASI (Figure 3).



*Figure 3. Monroney Label Credit*

## Production Solution

Not applicable.

## Service

Please explain to the customer that a credit was provided as stated on the Monroney label. No retrofit solution is currently available. If one becomes available the dealers will be notified and this service bulletin will be updated.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2046293) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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