

SERVICE ALERT

BURNER ATOMIZER REPAIR SERVICE ALERT

Release Date:	8-17-2016
Affected Years:	11MY-14MY Hino Conventional Trucks
Affected Models:	Certain Conventional Trucks
Attention:	Service Managers / Service Personnel / Technical Service Managers

SUBJECT:

The following service alert is to advise about SB-16-022 (Burner Atomizer Repair Procedure) which was released on 8/16/16 and discussed on the TechCast webinar. If the atomizer is **ONLY** leaking fuel, you need to follow SB-16-022 repair procedure. **DO NOT REPLACE THE ATOMIZER FOR THIS CONDITION.** If the truck is under the 2 Year Basic Warranty or 5 year/100,000 miles emission warranty, the repair will be covered under warranty.

If the atomizer has failed and is **NOT** leaking fuel, the repair will be covered under the Basic warranty 2 years unlimited miles or 5 years/100,000 miles emission warranty, if it's out of warranty it will be at the customers expense.

To ensure a repair is covered under warranty, consult the Hino Warranty Policy Manual or contact the Hino Warranty Department for specific coverage information regarding this repair.

Sincerely,

Your HINO Service Team



A Toyota Group Company