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## FIELD SERVICE CAMPAIGN – 16116

24 May 2016

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### SUBJECT:

Incorrect Torque Applied to Power Steering Fitting

### MODELS INVOLVED:

ProStar®

### DEFECT DESCRIPTION:

Incorrect torque may have been applied to a power steering fitting on certain ProStar® vehicles.

### ELIGIBILITY:

This procedure applies ONLY to vehicles marked in the International® Service Portal<sup>SM</sup> with FSC 16116. Also complete any other open campaigns listed on the Service Portal at this time.

### TOOLS REQUIRED:

No special tools are required for this procedure.

### PARTS REQUIRED:

| Part Number | Description           | Quantity    |
|-------------|-----------------------|-------------|
| FLTPSF32    | Fluid, Power Steering | As Required |

Table 1 Parts Information

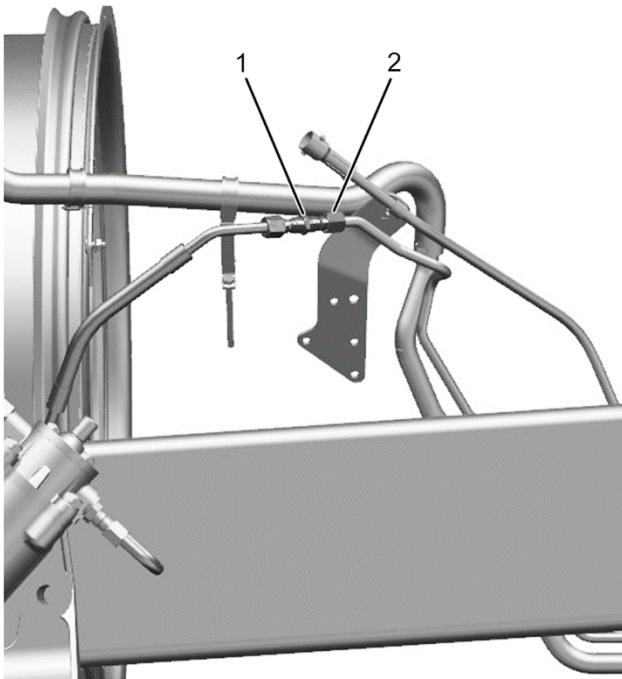
### WORK INSTRUCTIONS

**WARNING!** To prevent property damage, personal injury, and / or death, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

**WARNING!** To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

**WARNING!** To prevent property damage, personal injury, and / or death, allow components in engine compartment to cool before servicing engine or vehicle.

1. Park vehicle on a flat surface.
2. Shift transmission to Park or Neutral and set parking brakes.
3. Install wheel chocks.
4. Unlatch and open hood.



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**Figure 1. Power Steering High-Pressure Fitting**

1. Compression fitting
2. Compression fitting nut

5. Locate power steering pressure line fitting.

**NOTE: The following step requires the use of a secondary wrench.**

6. Hold compression fitting (Figure 1, Item 1) using combination wrench. Using crowsfoot-equipped torque wrench, tighten compression fitting nut (Figure 1, Item 2) to 46 lb-ft (62 N·m).
7. Verify power steering fluid level. Refer to Operator and Maintenance Manual for specifications. If necessary, fill to appropriate level.

- 8. Close and latch hood.
- 9. Remove wheel chocks.

**LABOR INFORMATION**

Operation number must appear on all claims.

**Table 1** Labor Information

| Operation Number | Description                                  | Time   |
|------------------|--|--------|
| A40-16116-1      | Tighten Power Steering High-Pressure Fitting | 0.3 hr |

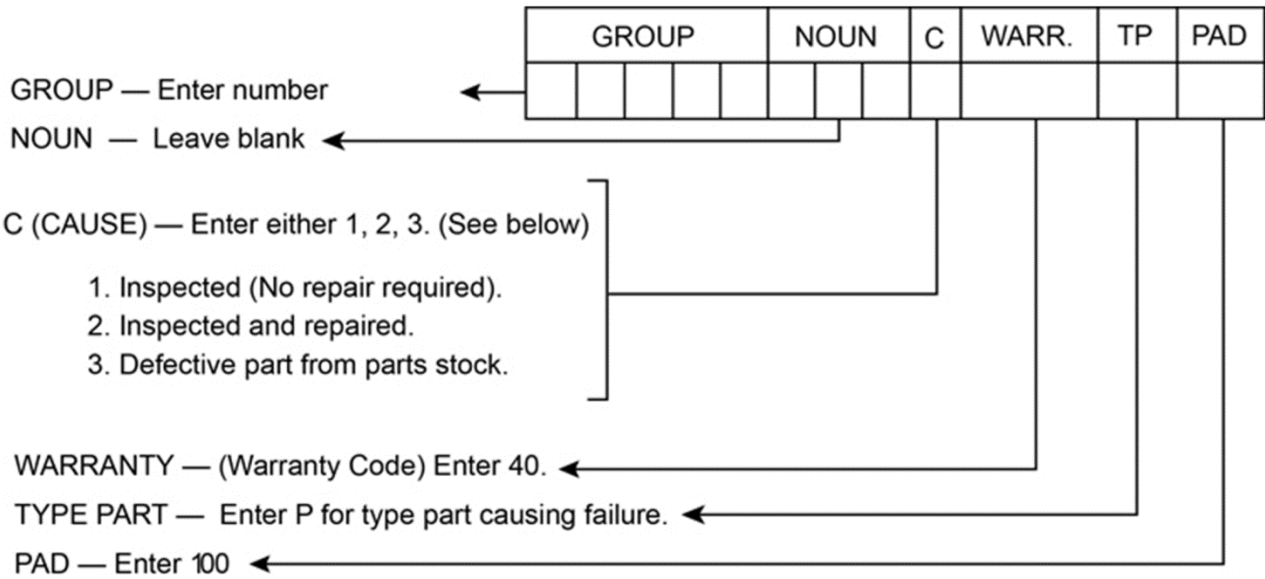
**WARRANTY CLAIMS**

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 16116.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Policy Manual, Section 7.1.8.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 16116 activity must be submitted by 24 May 2017 or within the normal warranty period for the component, if after 24 May 2017.



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