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## FIELD SERVICE CAMPAIGN – 16115

12 May 2016

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### SUBJECT:

Transmission Mounting Bolts

### MODELS INVOLVED:

CE Bus

### DEFECT DESCRIPTION:

Certain vehicles may have been built with an incorrect torque applied to the transmission mounting bolts.

### ELIGIBILITY:

This procedure applies ONLY to vehicles marked in the International<sup>®</sup> Service Portal<sup>SM</sup> with FSC 16115. Also complete any other open campaigns listed on the Service Portal at this time.

### TOOLS REQUIRED:

No special tools are required for this procedure.

### PARTS REQUIRED:

No parts are required for this procedure.

## WORK INSTRUCTIONS

**WARNING!** To prevent property damage, personal injury, and / or death, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

**WARNING!** To prevent property damage, personal injury, and / or death, if the vehicle must be raised, do not work under the vehicle supported only by jacks. Jacks can slip or fall over

**WARNING!** To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

1. Bring vehicle into shop and park on flat surface.
2. Shift transmission to Park or Neutral and set parking brakes.
3. Install wheel chocks.
4. If necessary, raise front end of vehicle to gain necessary clearance to the transmission mounting bolts. Support vehicle using jack stands.
5. Using torque wrench, tighten bolts securing the transmission to the engine to 38 lb-ft (52 N•m).
6. If necessary, remove jack stands and lower vehicle.
7. Remove wheel chocks.

## LABOR INFORMATION

Operation number must appear on all claims.

**Table 1** Labor Information

Operation Number	Description	Time
A40-16115-1	Torque Transmission Mounting Bolts	0.4 hr

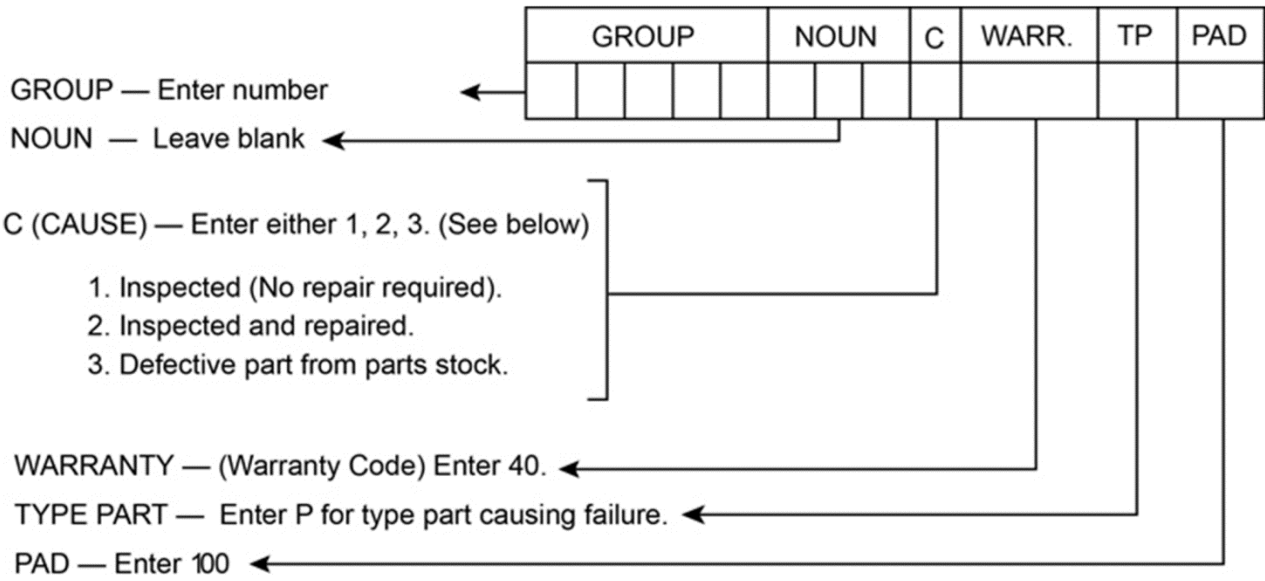
## WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 16115.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Policy Manual, Section 7.1.8.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 16115 activity must be submitted by 12 May 2017 or within the normal warranty period for the component, if after 12 May 2017.



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