

Reference	SSM73065
Models	Discovery Sport / L550 Range Rover Evoque / L538
Title	9HP Transmission Internal Differential Seal Plug Missing
Category	Driveline
Last modified	29-Nov-2016 00:00:00
Symptom	501000 Automatic Transmission Concerns
Attachments	Sealing plug intact.jpg (Sealing plug intact.jpg) Sealing plug missing.jpg (Sealing plug missing.jpg)

Content

Issue:
Oil leakage from the joint of 9 HP transmission and front differential following a repair in and around the Transmission internal differential right output half shaft.

Cause:
Transmission internal differential right output half shaft sealing plug missing.

Action:
When removing or refitting the automatic transmission and/or the front differential please check the integrity and fitment of the transmission internal differential right output half shaft sealing plug.
Please see attached pictures for examples.
Under no circumstances must any tooling be used to remove the halfshafts by attempting to push the halfshafts out through the transmission as this will dislodge the sealing plug.

- If the sealing plug is in place please carry on with the repair.
- If the sealing plug is missing and cannot be located there is a chance the plug may be within the automatic transmission unit. In this case please escalate to the recommended department and also please raise an EPQR.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.