

Reference	SSM73071
Models	LR4 / L319
Title	Air suspension compressor noisy - LR4 / Discovery 4
Category	Chassis
Last modified	28-Nov-2016 00:00:00
Symptom	304000 Suspension System

Content**Issue:**

A number of reports have been received stating the air suspension compressor is noisy. When the returned components are tested they are found to have no faults.

Cause:

JLR engineering are currently investigating to understand any situations where a customer reports a noise relating to the air suspension system.

Action:

Before replacing an air suspension compressor please remove the lower casing and confirm that the root cause of the noise is not from a clash condition from any of the electrical connectors / air pipes. If it is confirmed that there are no clashes then please raise an ePQR when the compressor is replaced and include the following information:

- Sound recording.
- Detail where the recording was taken (inside / outside vehicle).
- Description of when noise occurred (whilst idling / on start up / on suspension raise or lower).

Your support in resolving this concern is appreciated.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.