TECHNICAL BULLETIN 12 DEC 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

http://topix.landrover.jlrext.com/topix/service/document/725330

SECTION:

415-00

SUBJECT/CONCERN:

Satellite Digital Audio Radio Service (SDARS) Signal Reception Poor

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
LR4 (LA)	2010-2016	510742- 847658	Solihull	Vehicles With: Roof Opening Panel

MARKETS:

USA

CONDITION SUMMARY:

SITUATION:

The Satellite Digital Audio Radio Service (SDARS) may experience poor reception or the satellite radio stations drop in and out on a regular basis.

CAUSE:

This may be caused by the SDARS antenna losing reception when the vehicle is located in a 4G network location.

ACTION:

Should a Customer express concern, follow the Service Instruction below.

PARTS:

PART NUMBER	DESCRIPTION	QUANTITY:	
LR095840	SDARS Roof Antenna	1	

TOOLS:

Refer to Workshop Manual for any required special tools.

WARRANTY:

NOTE:

The Satellite Digital Audio Radio Service (SDARS) antenna is part of the cellular phone antenna.

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.
- DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART	
	86.53.11	0.2	42	LR031943	

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Telephone - Antenna - Renew				

NOTE:

Normal Warranty procedures apply.

SERVICE INSTRUCTION:

- Remove and discard the Satellite Digital Audio Radio Service (SDARS) antenna (see TOPIx Workshop Manual section: 419-08
 Cellular Phone - Cellular Phone Antenna Vehicles With: Glass Roof Panel).
- Install a new SDARS antenna (see TOPIx Workshop Manual section: 419-08 - Cellular Phone - Cellular Phone Antenna Vehicles With: Glass Roof Panel).