



Service Bulletin

TECHNICAL

Subject: Groan, Squeak and/or Rubbing Type Noise Heard When Turning Steering Wheel

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2017			All	All
Chevrolet	Malibu (VIN Z)	2016	2016			All	All

Involved Region or Country	North America, Israel
Condition	Some customers may comment on a groan, squeak and/or rubbing type noise heard when turning the steering wheel.
Cause	This condition may be due to the inner and/or outer intermediate steering shaft boots (seals) being out of position.

Correction

Inspect the intermediate steering shaft inner and outer boots (seal) for being out of position following the procedure below.

Service Procedure



1. Remove the intermediate steering shaft boot (seal) (outer). Verify that the intermediate shaft boot bushing is completely contained within the rubber boot. Refer to *Intermediate Steering Shaft Boot Replacement (Outer)* in SI.



2. Remove the intermediate steering shaft boot (seal) (inner). Confirm that the bearing is properly seated inside the rubber boot. Refer to *Intermediate Steering Shaft Boot Replacement (Inner)* in SI.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7480218*	Inspecting and/or Re-Adjusting Both (Inner and Outer) Intermediate Steering Shafts Boots	0.5 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	July 13, 2016 – Added the 2017 Buick LaCrosse.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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