



Service Bulletin

INFORMATION

Subject: 2016 Chevrolet Express and GMC Savana Cargo & Cutaway Vans — Incorrect 7th Character of VIN

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, and Warranty Administrator.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		From:	To:	From:	To:		
Chevrolet	Express	2016	2016	—	—	—	—
GMC	Savana	2016	2016	—	—	—	—

Information

Notice: Involved vehicles have manufacture-produced dates ranging from 22AU2015 to 05OCT2015. The involved vehicles will be identified in Global Warranty Management (GWM) under Investigate Vehicle History (IVH) in the Service Information section.

This Bulletin is being published to inform Dealership Personnel that **certain** Cargo and Cutaway (not passenger) vans were built with an incorrect **7th digit** of the Vehicle Identification Number (VIN) System, **Character B** that should be **Character H**.

NOT ALL vehicles produced had the appropriate conditions that would have resulted in this VIN Character error.

- **Incorrect Character 7:** Restraint Code **B** indicates RPO AJ3: Active Manual Belts, Airbag - Driver Only - Front.
- **Correct Character 7:** Restraint Code **H** indicates RPO AJ3 and RPO ASF: Active Manual Belts, Airbag - Driver Only - Front, Front Seat Side (1st row), Roof Side.

For VIN System Position, Definition, Character and Description information, refer to: General Information > General Information > Introduction > Vehicle, Engine and Transmission ID and VIN Location, Derivative and Usage in SI

Customer Information — Owner Advisory Letter 15792

Notice: DO NOT destroy the Owner Advisory Letter 15792. Keep the Owner Advisory Letter in the vehicle's glovebox at all times.

GM does not believe that this error will impact the ability to register, maintain, sell, or insure the vehicle. However, when you do sell or insure the vehicle, **you should provide a copy of the Owner Advisory Letter 15792 to the potential purchaser or your insurer.** This will help prevent confusion regarding the number and types of air bags installed in the vehicle. You may also need to present the Owner Advisory Letter 15792 when registering the vehicle, having service performed at non-GM Dealerships, or in the unlikely event that law enforcement examines the vehicle for "Theft & Chop" activity.

The information contained within this Bulletin is important to the Customer. Please communicate to the Customer that we apologize for this inconvenience and for any concern that this situation may cause them and also provide a copy of this General Motors Bulletin to them.

VIN List

The following table is a list of Vehicle Identification Numbers (VIN) that are affected:

VIN List

VIN	VIN	VIN	VIN
1GB0GRBG7G1116749	1GCWGABF4G1137007	1GCWGABF8G1121540	1GCWGBBFXG1122503
1GB0GRBG8G1116999	1GCWGABF5G1117638	1GCWGABF8G1136927	1GCZGGBG0G1116714
1GCWGABF0G1117966	1GCWGABF5G1117879	1GCWGABF8G1137060	1GCZGGBG1G1120111
1GCWGABF0G1119796	1GCWGABF5G1117994	1GCWGABF8G1139066	1GCZGGBG2G1116827
1GCWGABF0G1120429	1GCWGABF5G1119308	1GCWGABF9G1117545	1GCZGGBG2G1117220
1GCWGABF0G1138123	1GCWGABF5G1120801	1GCWGABF9G1118274	1GCZGGBG4G1117154
1GCWGABF1G1118236	1GCWGABF5G1121351	1GCWGABF9G1118677	1GCZGGBG4G1118790
1GCWGABF1G1120830	1GCWGABF5G1121558	1GCWGABF9G1119053	1GCZGGBG4G1121754
1GCWGABF2G1117094	1GCWGABF5G1121589	1GCWGABF9G1119103	1GCZGGBG5G1116952
1GCWGABF2G1117273	1GCWGABF5G1121608	1GCWGABF9G1120767	1GCZGGBG5G1117471
1GCWGABF2G1118164	1GCWGABF6G1117986	1GCWGABF9G1121028	1GCZGGBG5G1118538
1GCWGABF2G1118729	1GCWGABF6G1119799	1GCWGABFXG1116694	1GCZGGBG5G1119236
1GCWGABF2G1120142	1GCWGABF6G1121682	1GCWGABFXG1116873	1GCZGGBG6G1119097
1GCWGABF3G1117332	1GCWGABF7G1116569	1GCWGABFXG1118493	1GCZGGBG7G1118766
1GCWGABF3G1120490	1GCWGABF7G1117382	1GCWGABFXG1119241	1GCZGGBG9G1117294
1GCWGABF3G1121283	1GCWGABF7G1119200	1GCWGABFXG1119353	1GCZGGBG9G1120762
1GCWGABF4G1118764	1GCWGABF7G1138930	1GCWGABFXG1119868	1GCZGGBG9G1121622
1GCWGABF4G1118876	1GCWGABF8G1116984	1GCWGABFXG1121068	1GCZGGBGXG1116784
1GCWGABF4G1119655	1GCWGABF8G1119559	1GCWGABFXG1121720	1GCZGGBGXG1119815
1GCWGABF4G1119929	1GCWGABF8G1119707	1GCWGABG2G1117346	—
1GTW7ABFXG1119739	1GTZ7GBG2G1133935	1GTZ7HBG7G1126324	—
1GCWGABF4G1121227	1GCWGABF8G1121408	1GCWGABG2G1119467	—

Version Information

Version	1
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Modified	
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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